

Note From the SWIC

The devastating tornadic weather in Greenfield was shocking to witness; that amount of destruction is almost unfathomable. ISICS communications did remain intact though the tower was in the direct path and did take significant damage, the built-in resiliency of the system prevailed. ISICS cache radios and chargers were deployed as local equipment was lost with the storm. Iowa weather does not give its citizens any sort of summer vacation, and the flooding in NW Iowa has caused horrible devastation. Numerous interoperable resources have been deployed to Spencer for communications relief including the Disaster Recovery PSAP, West STR, ISICS cache radios, and chargers. Together we will weather this storm.

Story County hosted the Communications Exercise in June, and I would like to give a heartfelt and abundant thank you to everyone who was involved in this event for dedicating your time, efforts, and resources to train personnel for the communications unit of Iowa. Over 2 days of exercise, we had 23 individuals from 10 agencies across the state work towards tasks to improved skills in their specific communications unit discipline. There were also well over 20 volunteers to evaluate these trainees, work in the simulation cell as dispatchers, and set up the deployable resources. Thank you to their agencies for allowing their participation. This event fostered team-building, interoperable communications and knowledge sharing; the volunteer response was amazing.

A special thank you to our friends and neighbors in Story County, especially Sheriff Fitzgerald and his amazing staff, and Nic Briseno who helped coordinate this entire event. They welcomed us in and gave us the run of their home for a successful event with true interoperable communications partners.

Finally, I would like to share a video titled What Are Emergency Communications created by NCSWIC: <https://www.cisa.gov/safecom/about-ncswic#:~:text=Emergency%20Communications%2C%20Emergency%20Communications%20Coordination,safety%20communications%20across%20the%20nation>

Have a safe and happy 4th of July holiday.



Sincerely,
SWIC Nichols

IMPORTANT ANNOUNCEMENTS

- ⇒ There is a 30-day Public Comment period open for a proposed Medical Talkgroup Standard—Click [HERE](#) to leave a comment
- ⇒ The May 2024 FirstNet Newsletter is available [HERE](#)
- ⇒ The June 2024 FirstNet Newsletter is available [HERE](#)
- ⇒ Click [HERE](#) to see the May 2024 CISA Report
- ⇒ Click [HERE](#) to see the June 2024 CISA Report

NEW Training Opportunities:

- [ICS 300 Intermediate](#) (Polk County)
- [ICS 400 Advanced](#) (Dallas County)
- [ICS 300 Intermediate](#) (Tama County)
- [ICS 400 Advanced](#) (Polk County)
- [ICS 400 Advanced](#) (Tama County)
- [ICS 300 Intermediate](#) (Wapello County)
- [ICS 400 Advanced](#) (Wapello County)

New ISICS/ISICSB Resources

- ⇒ [PSAP Ransomware Poster](#)
- ⇒ [Telephony Denial of Service \(TDoS\) Poster](#)
- ⇒ [PSAP Swatting Poster](#)
- ⇒ [What is a Statewide Interoperability Coordinator \(SWIC\)?](#)

Farewell to Captain Pierce



ISICSB would like to congratulate Cpt. Richard Pierce on his recent retirement. Cpt. Pierce joined DPS in 1994 after serving over 9 years in the U.S. Marine Corps. Throughout his career, Cpt. Pierce was instrumental in developing the Crisis Negotiation and Critical Incident Stress Management programs during his time as a

Trooper, served as Commander of the State Patrol's Fleet & Supply Office, and most recently, he served as Bureau Chief of the DPS Interoperability Communications Bureau.

Cpt. Pierce and his leadership will be greatly missed!



New Approved ISICS Users

- ◆ Floyd County Communications (update)—Level 4
 - ◆ Louisa County—Level 2
- ◆ Moulton Fire Department—Level 2
- ◆ Pocahontas Sheriff's Office—Level 2

AT&T/First SatCOLT Deployed in Spencer, IA



On June 23, a dedicated FirstNet asset – a Satellite Cell on Light Truck (SatCOLT) – was deployed to provide first responders with dedicated connectivity during a response to flooding. Heavy rains affected power at the nearby cell site.

[READ MORE](#)

To Join ISICS

For more info about joining ISICS click [HERE](#)

To start the process to JOIN ISICS click [HERE](#)

If you need assistance or have questions regarding the ISICS joining process, please contact SWIC Haley Nichols @ nichols@dps.state.ia.us

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ISICS System Administrator Reports

April 2024

Radios = 37,183 (up 125 from March 2024)
Talkgroups = 3,286 (up 34 from March 2024)
Push-to-Talks = 2,862,858 (up 77,871 from March 2024)

May 2024

Radios = 38,047 (up 864 from April 2024)
Talkgroups = 3,296 (up 10 from April 2024)
Push-to-Talks = 3,156,154 (up 293,296 from April 2024)

*** Click [HERE](#) to view pictures of the April 29, 2024, tower site storm damage (Shelby) ***

*** Click [HERE](#) to view pictures of the May 21, 2024, tower site storm damage (Adair South, Adams, Montgomery—Villisca) ***

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*“Life is like riding a bicycle.
To keep your balance, you
must keep moving.”
~ Albert Einstein*

AT&T/FirstNet—Investing in Connection and Community Across Iowa

Read the full article [HERE](#)

New Incident Tactical Dispatcher (INTD) All-Hazards Credentials

During the June 13, 2024, ISICSB Meeting, SWIC Haley Nichols presented the following individuals with their Incident Tactical Dispatcher (INTD) credentials.



Dallas Chargo



Jason Hoffman



Kami Mangrich

An INTD is a specially trained individual qualified to operate away from the dispatch center in a command post, base camp, or at the incident scene. INTDs leverage the multi-tasking, communication, accountability and documentation skills of successful telecommunicators to provide public safety communications expertise and support at planned events and extended incidents such as hostage situations, multi-alarm fires, search and rescue operations, bombings, and active shooter incidents.



Jason Hoffman was also presented with his Communications Leader (COML). A COML's responsibilities include developing plans for the effective use of incident communications equipment and facilities, managing the distribution of communications equipment to incident personnel, and coordinating the installation and testing of communications equipment.

Congratulations to all!

Chad Roberts—SPSC Graduate



Congratulations to Des Moines State Radio Communications Manager Chad Roberts who recently graduated from the Northwestern School of Police Staff and Command (SPSC)!

The SPSC program is designed to provide intensive leadership and management education to experienced law enforcement professionals, preparing them for success in senior command positions.



View Happenings [HERE](#)



Story County COMMEX

