DataQs Protocol

The Federal Motor Carrier Safety Administration's online DataQs system allows drivers and motor carriers to request and track a review of federal and state data issued by the FMCSA that you believe to be incomplete or incorrect. The system automatically forwards a Request for Data Review (RDR) to the appropriate office for resolution.

In Iowa, DataQs RDRs are monitored and answered by the Commercial Motor Vehicle Unit of the Iowa State Patrol located at DPS Headquarters in Des Moines.

The DataQs online system also tracks updates and responses for current requests. By using DataQs at dataqs.fmcsa.dot.gov, you help improve the quality of data used by FMCSA and data displayed to the public and organizations supporting its safety programs.

The FMCSA's Safety Measurement System (SMS) provides a detailed view of individual motor carriers' on-road performance and crash history. Use DataQs if you feel the motor carrier data displayed in SMS are incomplete or incorrect.

For more information, visit the Iowa State Patrol's CMVU website.

CONTACTS

Commercial driver's license	515-244-8725
Driver's license/records	515-244-8725
Federal Motor Carrier Services Administration (FMCSA) Iowa Division, Ames, Iowa	515-233-7400
Fuel tax	515-237-3268
Motor carrier registration	515-237-3110
Oversize/Overweight permits	515-237-3264

ONLINE RESOURCES

DataQ online system	dataqs.fmcsa.dot.gov
511 traveler information	511ia.org

IOWA OFFICE TO COMBAT HUMAN TRAFFICKING

515-725-6330	https://stophtiowa.org
National Hotlines	
888-373-7888 (United States)	800-222-TIPS (Canada)

REQUEST FOR DATA REVIEW PROCESS

STEP 1

Iowa State Patrol CMVU will:

- Review the Inspection data.
- Review audio/video if available.
- Review pertinent Code of Federal Regulations sections dealing with the challenged violation.
- If needed, contact the officer that conducted the inspection for further clarification.
- Challenge is either denied or upheld

If the challenge is denied, the petitioner can appeal.

STEP 2

First appeal:

- Review video/audio if available.
- Review pertinent Code of Federal Regulations sections.
- Interview officer (verbal/ email).
- Decision is rendered.

Appeal is reviewed by a different ISP DataQ Administrator.

STEP 3

If the petitioner does not agree with the decision, the petitioner has the right to the **second appeal process**.

- Review video/audio if available.
- Review pertinent Code of Federal Regulations sections.
- Interview officer (verbal/ email).
- Decision is rendered.

Three ISP members who have not already reviewed the challenge, and a board member of the Iowa Motor Truck Association will review the final Appeal.

Upon receiving a violation challenge, all documentation and circumstances are reviewed prior to the challenge being upheld or denied.