



DataQs Protocol



The Federal Motor Carrier Safety Administration's online DataQs system allows drivers and motor carriers to request and track a review of federal and state data issued by the FMCSA that you believe to be incomplete or incorrect. The system automatically forwards a Request for Data Review (RDR) to the appropriate office for resolution.

In Iowa, DataQs RDRs are monitored and answered by the Commercial Motor Vehicle Unit of the Iowa State Patrol located at DPS Headquarters in Des Moines.

The DataQs online system also tracks updates and responses for current requests. By using DataQs at dataqs.fmcsa.dot.gov, you help improve the quality of data used by FMCSA and data displayed to the public and organizations supporting its safety programs.

The FMCSA's Safety Measurement System (SMS) provides a detailed view of individual motor carriers' on-road performance and crash history. Use DataQs if you feel the motor carrier data displayed in SMS are incomplete or incorrect.

For more information, visit the Iowa State Patrol's [CMVU website](#).



CONTACTS

Commercial driver's license	515-244-8725
Driver's license/records	515-244-8725
Federal Motor Carrier Services Administration (FMCSA) Iowa Division, Ames, Iowa	515-233-7400
Fuel tax	515-237-3268
Motor carrier registration	515-237-3110
Oversize/Overweight permits	515-237-3264

ONLINE RESOURCES

- DataQ online system: dataqs.fmcsa.dot.gov
- 511 traveler information: 511ia.org

Iowa Office to Combat Human Trafficking
515-725-6330
<https://stophtiowa.org>
National Hotlines:
888-373-7888 (United States)
800-222-TIPS (Canada)





Upon receiving a violation challenge, all documentation and circumstances are reviewed prior to the challenge being upheld or denied.

The following steps outline the process established for DataQs challenges when a Request for Data Review is submitted.

STEP 1

Iowa State Patrol CMVU will:

- Review the Inspection data.
- Review audio/video if available.
- Review pertinent Code of Federal Regulations sections dealing with the challenged violation.
- If needed, contact the officer that conducted the inspection for further clarification.

This step can be bypassed if the officer documented the reason(s) why the enforcement action was taken in the comment section of the inspection report.

STEP 2

Challenge is either denied or upheld.

If the challenge is denied, the petitioner can appeal.



STEP 3

First appeal.

- Review video/audio if available.
- Review pertinent Code of Federal Regulations sections.
- Interview officer (verbal/email).
- Decision is rendered.

A different ISP DataQ Administrator will review.

STEP 4

If the petitioner does not agree with the decision, the petitioner has the right to the **second appeal process**.

- Review video/audio if available.
- Review pertinent Code of Federal Regulations sections.
- Interview officer (verbal/email).
- Decision is rendered.

Three ISP members of varying ranks who have not already reviewed the challenge will review.

STEP 5

The petitioner has the right to appeal for a final decision; this **appeal would be filed through District Court** in the county where the inspection was conducted.

