



# **SolutionPoint+ 16-Hr Telecommunicator's Mental Health and De-escalation Training**

SolutionPoint+ offers the premier Crisis Intervention and De-Escalation training in the nation. Our instructors are either active or former law enforcement officers, experts in mental health, de-escalation, and first responder wellness. The 16-hour training is FREE to all dispatchers in the state of Iowa, thanks to a partnership with your local Mental Health & Disability Services Region leadership.



**September 26<sup>th</sup> – 27<sup>th</sup>, 2024**  
**8:00 am - 4:30 pm**  
**Polk County Emergency Management**  
**1907 Carpenter Ave. • Des Moines, IA. 50314**

*Limited to 20 participants*

Scan QR Code to Register:



For more information on SolutionPoint+ please visit: [www.solutionpointplus.com](http://www.solutionpointplus.com).