

Who's on FirstNet?

"Who's on FirstNet" is a peer-reported platform for public safety professionals. Discover which agencies are using the platform and access contact information to ask questions directly from those with firsthand experience. If your public safety agency is using FirstNet, please share how you are utilizing it at Who's on FirstNet. If you're considering using FirstNet or have questions, this is a great way to learn from others' experiences and pick up some tips and tricks. Visit Who's on FirstNet to sign up or review the information. www.whosonfirstnet.com/

ISICS System Administrator Reports

June 2024

Radios = 38,633 (up 586 from May 2024)
Talkgroups = 3,297 (up 1 from May 2024)
Push-to-Talks = 3,049,426 (down 106,728 from May 2024)

July 2024

Radios = 39,027 (up 394 from June 2024)
Talkgroups = 3,309 (up 12 from June 2024)
Push-to-Talks = 3,126,159 (up 76,733 from June 2024)

New DPS Interop Bureau Chief



Congratulations to Lieutenant Heath Hove who was recently promoted to the rank of Captain - Bureau Chief of the Interoperability Communications Bureau. Captain Hove graduated from the 26th DPS Basic Academy in 1999. During his time as a Trooper, he served in District 3, District 4, and District 1. In 2018, he was promoted to the rank of Sergeant in the Interoperability Communications Bureau and later promoted to the rank of Lieutenant - Assistant Bureau Chief.

Captain Hove is a graduate of the Northwestern University School of Police Staff and Command. Throughout his career, he has served as an FTO, a background investigator, and an active member of the MCSAP Unit. After 24 years in the Iowa Army National Guard, Captain Hove retired as a First Sergeant in 2017, having served deployments to Kosovo, Iraq, and Afghanistan.

IMPORTANT ANNOUNCEMENTS

- ⇒ [SP+ Telecommunicators Training Sept. 2024](#) (Crisis Intervention and De-Escalation Training)
- ⇒ [SP+ Telecommunicators Training Oct. 2024](#) (Crisis Intervention and De-Escalation Training)
- ⇒ FirstNet Authority Resource—[Network Experience Engagement Program \(NEEP\)](#)—Event Planning, Exercises, and Post Incident/Event Reviews
- ⇒ The August 2024 FirstNet Newsletter is available [HERE](#)
- ⇒ Click [HERE](#) to see the August 2024 CISA Report

Note From the SWIC

This Iowa summer, as it winds down into the new school year, is one to reflect upon in terms of interoperability. The citizens of Iowa have gone through immense devastation from North to South, from May to August. The ISICS platform performed reliably and with resilience in the face of all that was hurdled at it. It has proven itself again and we **will** see wider adoption because of the strength of the system and the dedication of the people of ISICS and the ISICSB. We know the importance of Emergency Communications after a summer like 2024; here is a video that explains a little more in-depth what it could mean to your agency and why interoperability is key <https://www.youtube.com/watch?v=-vSLf8GXOW8>.

The transition from a 19-member Board to 7 members is nearly complete. I want to extend a heartfelt thank you to everyone who has served on the ISICSB over the years, especially through this period of change. I have received tremendous guidance and support from you all, and for that, I am deeply grateful. As we transition into fall and then the treachery of winter weather – remember to join the RICs, and invite your neighbors and colleagues as well. The ISICSB committees need your input and expertise to keep emergency communications open for all of public safety and public service in Iowa.



Respectfully,
Haley Nichols, SWIC

Sgt. Duden Promoted



Congratulations to Sergeant Josh Duden, who was recently promoted to the rank of Lieutenant within the Interoperability Communications Bureau. Josh graduated from Colo-Nesco in Colo, Iowa and went on to attend the University of Northern Iowa, earning his Bachelor of Arts in Criminology. He has also completed the Certified Public Manager Program with Drake University. Lt. Duden attended the 25th DPS Basic Academy in 1998 and upon graduation he was assigned to District 12 – Stockton. In 2003, he transferred to District 16 – Capitol Complex with the Executive Protection Unit. In

2007, he was promoted to Sergeant in District 16 and, in 2015, he transferred to the Professional Development Bureau. In 2021, Lt. Duden transferred to the Interoperability Communications Bureau. Throughout his career, Lt. Duden has been a Field Training Officer, Armorer, Technical Collision Investigator, a Drill Instructor for 36th and 41st Basic Academy and Assistant Camp Commander for 43rd and 44th Basic Academies. He has served as an instructor for Firearms, Defensive Tactics, Expandable Baton, Rifle, Oleoresin Capsicum, Chemical & Less Lethal Munitions, CPR, and Master Taser Instructor. Lt. Duden has completed the International Association of Chiefs of Police Leadership in Police Organizations program.

New COMU Credentials

During the August 8, 2024, ISICSB Meeting, SWIC Haley Nichols presented COMU credentialing certificates to the following individuals for their successful completion and fulfilling all requirements necessary to be credentialled as Communications Unit Leaders (COMLs), Communications Unit Technicians (COMTs), and/or Incident Tactical Dispatchers (INTDs).



Liam Crabbe
COML / INTD



Jessica Klinker
INTD



Earnest Pettit
COMT



Jacob Reineke
COML / INTD



Peggy Witte
COML

NOT PICTURED:

Raleigh Benz
INTD

Joshua Derrington
INTD

Alexandria Ervine
COML / COMT

Congratulations to all!

New Approved ISICS Users

- ◆ CN Railroad Police—Level 2
- ◆ Des Moines County (update)—Level 3
- ◆ Hardin County (update)—Level 3
- ◆ Moulton-Udell Community School District—Level 2

To Join ISICS

For more info about joining ISICS click [HERE](#)

To start the process to JOIN ISICS click [HERE](#)

If you need assistance or have questions regarding the ISICS joining process, please contact SWIC Haley Nichols @ nichols@dps.state.ia.us

2024 Iowa State Fair

Once again, the DPS Communications Bureau had a booth set up in the Hall of Law and Flame building at the Iowa State Fair. Like the previous 3 years, the prize wheel at the booth was a huge hit with fairgoers. This year's rubber duck giveaway theme included "Community Helpers" (nurses, doctors, pharmacists, firemen, and police officers). Also on display at the booth was our Trooper squad car radio display, which allowed fairgoers to see a scanner, radio, Trooper computer, lights and siren controls, etc.



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