ISICSB Newsletter

IMPORTANT ANNOUNCEMENTS

⇒ Click **HERE** to view the 3 ISICS Standards that are currently posted for 30-day public comment

⇒ The September 2024 FirstNet Newsletter is available **HERE**

⇒ The October 2024 FirstNet Newsletter is available **HERE**

⇒ Click **HERE** to see the September 2024 CISA Report

⇒ Click **HERE** to see the October 2024 CISA Report

Welcome Al Paredes

ISICSB and DPS would like to welcome Al Paredes as a new Assistant System Administrator within the Communications Bureau.

"Originally from El Salvador, moving to the USA has been a journey filled with new opportunities and adventures. Now at 34, I am thriving in my new home. With a background in Mechatronics Engineering as the foundation of my expertise, my passions span from the skies with my love for airplanes to the field with my enthusiasm for soccer. I enjoy combining my technical skills, creativity, and love for technology to take on new challenges." ~ Al Paredes

Note From the SWIC

October 28th was National First Responders Day, officially designated as such in 2017, to pay tribute to the courageous and dedicated heroes who serve our country in the many disciplines of public safety and who, in turn, utilize the ISICS platform to communicate successfully when the need arises. So, first I would like to dedicate this issue and SWIC report to all of Iowa's First Responders and hopefully one day, Iowa will recognize our public safety telecommunicators as such. Thank you all for what you do; we solute your dedication to the safety and security of our citizens and our property.

New users continue to expand ISICS, providing first responders with enhanced land mobile radio (LMR) reliability and clearer communication lines in remote parts of the state, improving interoperability across jurisdictional boundaries for streamlined communication during emergencies.

ISICS partnerships continue with local agencies increasing usage of interoperable channels, enabling faster responses to cross-jurisdictional response situations and emergencies. This commitment to interoperable communication aligns with our goals to keep Iowans safe and to reduce communication barriers statewide and aligns to the Interoperability Continuum.

Through Technical Assistance (TA) requests and in collaboration with CISA, Iowa will host a series of Communications Unit courses in the coming months. These courses, essential for building skilled incident management teams, will focus on managing resources, maintaining equipment, and overcoming challenges in high-stress environments. More information will be available once these requests are approved at the federal level.

Thank you for your continued dedication to public safety and interoperability. Together, we're building a safer and more resilient Iowa.

Respectfully,

Haley Nichols, SWIC

Who's on FirstNet?

"Who's on FirstNet" is a peer-reported platform for public safety professionals. Discover which agencies are using the platform and access contact information to ask questions directly from those with firsthand experience. If your public safety agency is using FirstNet, please share how you are utilizing it at Who's on FirstNet. If you're considering using FirstNet or have questions, this is a great way to learn from others' experiences and pick up some tips and tricks. Visit Who's on FirstNet to sign up or review the information. **www.whosonfirstnet.com/**

New Approved ISICS Users

♦ Federal Protective Service—Level 2

♦ Veterans Memorial Hospital—Level 2

Welcome Sgt. Clyde

ISICSB and DPS would like to welcome Sgt. Michael Clyde to the Communications Bureau. Sgt. Clyde graduated from Western Illinois University with a major in Law Enforcement and Justice Administration. After Graduation Michael attended the 29th Basic DPS Academy and was assigned to District 16. In 2007 Michael was promoted to the Executive Protection Unit and served four years before transferring to District 1. While at District 1 Michael served as a TI, FTO, Background Investigator, Technical Flight Officer, Crisis Negotiator, Peer Support/CISM, and Senior Trooper Pilot. In 2021, Michael was promoted to Sergeant, Assistant District Commander for District 16.

In 2022, Michael was selected as the Crisis Negotiation Unit Coordinator and has received International recognition as a leading expert in the field of Hostage/Crisis Negotiation. Michael has presented across the country on the topic of "Rural and Roadside Negotiations" and helped train over one thousand negotiators, mental health professionals, and communication dispatchers. In 2022, Michael was selected to attend the FBI National Crisis Negotiation Course at the Hostage Rescue training center in Quantico, VA. Michael is also a recipient of the UK's New Scotland Yard, Det. Superintendent Richard Tabor Award.

Welcome to the Bureau, Sgt. Clyde!

New COMU Credentials

The following individuals were presented with certificates for their successful completion and fulfilling all requirements necessary to be credentialled as Incident Tactical Dispatchers (INTDs). Congratulations to all!

Rebecca Liston

NOT PICTURED:
Molly Van Den Broeke

To Join ISICS

For more info about joining ISICS click **HERE**

To start the process to JOIN ISICS click **HERE**

If you need assistance or have questions regarding the ISICS joining process, please contact SWIC Haley Nichols @ **nichols@dps.state.ia.us**

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View Happpenings **HERE**

2024 Central States COMMEX

Participants from Iowa made a significant impact at the 2024 Central States Communication Exercise (COMMEX) in Joplin, MO. Out of 29 states and 314 individual registrants, Iowa was prominently recognized during the closing ceremonies. Only two honors were given that evening, and Iowa was called to the stage for both, underscoring the state's leadership in interoperable communications.

The Story County Team earned accolades for their outstanding teamwork and dedication. On the first day of exercise, they secured 1st place in the NIFOG Escape Room challenge. When their time was surpassed on day two, they were undeterred and took on the more complex NCSWIC escape room box, a task typically requiring two hours and was not initially part of this event. Driven by their competitive spirit, strong leadership, and team unity, they completed the challenge 30 minutes faster than any previous team.

SFC Mills of Iowa's 71st Civil Support Team was at the event working toward his COM-L and was acknowledged by his evaluator for exceptional innovative insight and forethought, hard work, and dedication in a communications exercise.

Members pictured are: Nic Briseno, SFC Michael "Willis" Mills, SFC Perry Graham, Alexis Sonich, Stephanie Norris, Marylin Mosinski

New ISICS Resources

⇒ **Push-To-Talk Land Mobile Radio Whitepaper**
⇒ **Radio Registration, Affiliation, and Scanning Whitepaper**
⇒ **Two-Way Communication Patching Whitepaper**

ISICS System Administrator Reports

August 2024
Radios = 39,424 (up 397 from July 2024)
Talkgroups = 3,356 (up 47 from July 2024)
Push-to-Talks = 3,170,343 (up 44,184 from July 2024)

September 2024
Radios = 39,841 (up 417 from August 2024)
Talkgroups = 3,411 (up 55 from August 2024)
Push-to-Talks = 2,943,260 (down 227,083 from August 2024)

AT&T/FirstNet ROG Technology Showcase

In September, AT&T/FirstNet held a Response Operations Group (ROG) Technology Showcase in West Des Moines, Iowa. During the showcase, several deployables were on display including the ROG Command Vehicle, FirstNet SatCOLT, a Compact Rapid Deployable, and a Mini Compact Rapid Deployable. The ROG team answered questions and gave demonstrations to showcase the fleet of deployables.

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Thank You!

Iowa Statewide Interoperable Communications System Board

SECURITY
ARMED FORCES
CORRECTIONAL
LAW ENFORCEMENT
DISPATCH
FIRE DEPT.
EMS

OCTOBER 28, 2024

NATIONAL FIRST RESPONDERS DAY

We recognizes the heroic men and women who take immediate action when disaster strikes.

isicsb.iowa.gov

FirstNet Resources

⇒ **FirstNet FAQs**
⇒ **FirstNet Newsletters**
⇒ **FirstNet Apps**
⇒ **FirstNet Reports**
⇒ **FirstNet Podcasts**
⇒ **FirstNet Roadmap**

"Real heroes don't wear capes. Real superheroes wear uniforms and badges and stethoscopes! Real superheroes are members of our military, law enforcement, and first responders. Pretend super-heroes wear capes!"

~ Dean Cain