

Iowa Statewide Interoperable Communications System (ISICS) Standards, Protocols, Procedures

ISICS Standard:	Standard #:	2.2.0
Maintenance of Alias List	Date Adopted:	08/10/2017
	Date Reviewed:	4/11/2024
	Version:	2.0

<u>1. Purpose or Objective</u>

The objective of this standard is the creation and management of radio usernames, talkgroups, and/or agency acronyms.

2. Technical Background

• Capabilities

Aliases for radio usernames, talkgroups, and agencies are currently limited to 16 characters.

• Constraints

Login, usernames, user aliases, talkgroups, and agency acronyms cannot be duplicated on ISICS.

Record-keeping must be maintained at the core level with the ability to grow with new users, this will be pre-determined by the System Administrator.

3. Operational Context

IDs on the system are allowed a character alias up to 16 characters. The System Administrator will determine the first characters for any radio username, talkgroup and agency acronym for data management purposes. For instance, a county number may take the first 2 characters of the 16 available characters.

4. Recommended Protocol/Standard

The System Administrator will work with users by providing the designated beginning characters for an alias and check to make sure requested aliases are not duplicated in the system database. All numeric IDs in the ISICS database will include an alias name of up to 16 characters. It is recommended that ISICS users allow their alias to be visible at the end-user level, though this is not required.

5. Recommended Procedure

The System Administrator will manage the database and notify the Statewide Interoperability Coordinator (SWIC) of any conflicts which are unable to be resolved amongst agencies. The SWIC will review the conflict and provide a recommendation to the Iowa Statewide Interoperable Communications System Board (ISICSB) within 14 days. The ISICSB will provide a resolution to the conflict within 30 days.

6. Management

The System Administrator will be responsible for maintaining the login, user aliases, talkgroups, and agency acronyms stored on the secure database.