Iowa Statewide Interoperable Communications System (ISICS)
Standards, Protocols, Procedures

ISICS Standard:	Standard #:	3.15.0
Regional CALL Audio	Date Adopted:	06/13/2019
	Date Reviewed:	06/12/2025
	Version:	2.0

1. Purpose or Objective

The purpose of this standard is to explain operational procedure for the regional CALL talkgroups. By design, the ISICS Platform allows interoperability between all ISICS subscribers, regardless of geography or discipline. There are inherent advantages to ensuring that all subscribers can monitor the regional CALL talkgroups via scanning or having a radio parked on it.

2. Technical Background

- **Capabilities**

  The ISICS Platform can pass audio to multiple sites in wide area trunking.

  ISICS Platform map with regional designation can be found at the website
  https://isicsb.iowa.gov

- **Constraints**

  The CALL talkgroup audio is geographically limited to the region plus bordering counties.

  The CALL talkgroup audio is being forced to only the counties in the designated region.

3. Operational Context

The ISICS Platform standards allot for users to call or hail for assistance and public safety communication centers (PSCC) to make announcements or call other PSCCs. Not being able

to scan this audio could hinder operations and possibly result in personnel not receiving critical information.

4. Recommended Protocol/Standard

To avoid potential for users to miss announcements, the audio from the Regional CALL talkgroups shall be defined as "critical audio" and forced out on each ISICS site.

5. Recommended Procedure

The audio from the regional CALL talkgroups (R1 CALL11, R2 CALL21, R3 CALL31, R4 CALL41, R5 CALL51, R6 CALL61) shall be forced to each ISICS site within each designated region. Local subsystem administrators may request to opt out of regional CALL audio forced to their locally owned sites by contacting the System Administrator in writing. A local subsystem administrator can retract the request at any time.

6. Management

The System Administrator is responsible for maintaining the overall functionality and integrity of the system for all users. The System Administrator is responsible for maintaining an inventory of which sites allow the regional CALL audio to be forced to them.