

Iowa Department of Public Safety

2017 Annual Report



Protection All Ways



Celebrating Successes,

Through Public Safety

On behalf of the Iowa Department of Public Safety, (DPS), I am pleased to submit the 2017 Annual Report. This report highlights the dedication, effort and successes put forth by all members of the Department of Public Safety. It is our hope that after reading this report, you will know the many accomplishments of the Department and learn how we continually serve the citizens of the State of Iowa.

Our Department has been very fortunate and grateful to receive continued support from our citizens, lawmakers and the Governor, allowing us to operate with continued success, keeping the citizens of Iowa safe. This report shows how vital and valuable the services are to our great state.

As you review this report, do not hesitate to contact us with any questions regarding our Department's efforts to serve the State of Iowa by providing safety through law enforcement. It is truly our privilege to serve the citizens of Iowa.

We look forward to continually serving you.

Sincerely,

Graam the Gym

Roxann M. Ryan Commissioner

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Office of the Commissioner



Commissioner of Public Safety, Dr. Roxann M. Ryan

Within the Commissioner's Office, there are individual staff members, as well as two bureaus which fulfill vital roles for the Department, and most importantly for the citizens of Iowa. Those staff members work as liaisons between Iowans, media, legislators, the Commissioner of Public Safety, and other members of the Department. Every day, the Commissioner's Office fields inquiries from both citizens and media. and collaborates with local law enforcement and fire agencies and assists other state departments and branches of government.

Policy Advisor

The duties of the Policy Advisor include working with a wide range of government officials, as well as governmental, nonprofit, and private entities to refine legislation of interest to the Department.

Additional duties include coordinating departmental efforts to implement new laws, which may involve assisting with administrative rulemaking; developing forms and resource documents; and training DPS personnel and other stakeholders. The Policy Advisor also assists with researching and resolving questions related to criminal laws, departmental operations generally, and interpretation of new or changed laws, and assists all divisions and bureaus with public relations, citizen inquiries, and public information requests related to public safety policy issues.

The Commissioner of Public Safety is the chief executive officer of the Department of Public Safety. The Commissioner is appointed by the Governor and confirmed by the Iowa Senate.

Roxann Ryan was appointed Commissioner of the Department of Public Safety on February 4, 2015. She joined the Department in 2006 and most recently served as a lawyer for the Department, after serving as a criminal intelligence analyst in the Department.

Before joining the Department, she was a full-time professor of criminal justice, an Assistant Attorney General and Deputy Attorney General. She teaches as an adjunct professor at Drake Law School.



Executive Officer

The Executive Officer is responsible for coordinating and consulting with the Commissioner of Public Safety related to Departmental priorities, initiatives, goals and objectives. The Executive Officer supervises the Governor's Traffic Safety Bureau and the Professional Standards Bureau while also working closely with the Administrative Rules Coordinator and the Policy Advisor. The responsibilities of the Executive Officer also include collaborating and communicating with the Division Directors on day-to-day operations and activities.

During the 2017 legislative session the Policy Advisor got legislation passed which made texting a primary law and also expanded the definition of texting to include activities such as the use of social media, and emailing.

The Policy Advisor also worked on getting budget priorities funded. One of the ongoing budget priorities for the Department of Public Safety is the funding of the Statewide Interoperable Radio Network. We were able to get funding to continue to pay on our ten year contract to build this system.

Public Information Bureau

The Public Information Bureau is made of one primary Public Information Officer within the Iowa State Patrol. The PIB is responsible for coordinating and fulfilling Freedom of Information Act requests, Department-wide events, social media accounts, the DPS website, general citizen inquiries, and keeping the Commissioner of Public Safety up-todate on relevant news events, articles or topics related to public safety.

Administrative Rules Coordinator

The Administrative Rules Coordinator & Legal Trainer is responsible for administrative rulemaking for the Department, for coordinating departmental planning efforts, for coordinating training on legal issues for personnel within the Department, and for addressing privacy, civil rights and civil liberties concerns in the Department. In FY 2017, administrative rules for the licensing of fireworks sales, installation of carbon monoxide alarms, and the repeal of electrical inspections for work that can be done by farmers were adopted. Special training programs focused on the increasing complexity of search and seizure law decisions by the Iowa Supreme Court were presented to law enforcement and a program on weapons laws to administrative law judges.



Office of the Commissioner



Governor's Traffic Safety Bureau

The lowa Governor's Traffic Safety Bureau (GTSB) is responsible for the Highway Safety Program for the State of Iowa and manages the state's allocation of federal highway safety funds from the National Highway Traffic Safety Administration. Through partnerships with public and private entities, highway safety programs are developed and implemented to reduce traffic crashes and subsequent deaths, injuries, and property damage on Iowa's roadways. Program countermeasures focus on enforcement, education/awareness and media/outreach. Programs and countermeasures are data driven as derived from the state's crash data.

Noteworthy activities and accomplishments in FY 2017 include the passage of a primary texting law and a 24/7 sobriety program. Also in 2017, Iowa GTSB began a "Tow to Go" program as an alternate transportation option, which supports recommendations made by the Impaired Driving Coalition which was created in 2016. In 2017, the GTSB managed 328 contracts totaling \$4,133,780.00.



Professional Development Bureau





The Professional Development Bureau (PDB) is responsible for facilitating training for approximately 580 sworn peace officers in the Department of Public Safety. During FY 2016, the PDB coordinated the following training: Departmental Glock Handgun Weapons Transition Training, Non Uniform Rifle Issuance – SW15, Taser Recertification Training, CPR/Blood Bourne Pathogens, Use of Force/Legal Update Training, Milo Training, 2016 ILEA Weapons Qualification Shoot & additional familiarization shoot, Legislative Law Update, Hazardous material training, Ransomware Training, Officer Involved Shooting Documentary Presentation, ISP Radar/Lidar Training, Mental Health Awareness Training, Biased Based Policing All Iowa Hazard Plan, Child Abuse & Dependent Adults Abuse, DPS First-line Supervisor School. All sworn officers also received training with real, life-like scenario based training for all sworn officers in the department. This bureau also conducts departmental staff inspections, manages property/evidence, maintains all policies for the department and facilitates the basic academy.

The Professional Development Bureau spent a great deal of the past fiscal year preparing for upcoming academies and recruitment materials. The Bureau focused a great deal of time planning and coordinating a new DPS recruitment video that can be seen here: <u>https://www.youtube.com/watch?v=b8E8qKvzTxM</u>.

Professional Standards Bureau

The Professional Standards Bureau (PSB) is the internal investigative unit for DPS. When a complaint is filed against one of the Department's employees, PSB has the responsibility to conduct or supervise a thorough internal investigation. As a result of the 42 alleged misconduct investigations in CY 2017, 17 were found to be sustained, meaning it was determined that the accused employee committed all or part of the alleged act(s) of misconduct. Additionally, PSB handled several other requests for service. Those requests included tracking progress on employee grievances, lawsuits, and civil rights claims filed against the Department of Public Safety. For statistical analysis, PSB also tracked all uses of force and vehicle pursuits conducted by members of the DPS.





Administrative Services Division



Finance Bureau

The Administrative Services Division is comprised of three bureaus and the human resources office. These units provide support services to DPS and provide direct services to the citizens of Iowa, law enforcement and other criminal justice agencies. The Finance Bureau provides support services to all divisions within the Department through centralized budget preparation, accounting and claims processing. In FY 2016, over \$43.1 million in non-payroll expenses were processed on behalf of all the divisions.

The Bureau also maintains the Department's fixed assets inventory valued at over \$43.5 million and serves as the custodian of all seized cash and valuables until disposed of as directed by court order or other mandates.

Human Resources and Peace Officer Retirement

The Human Resources and Peace Office Retirement areas insured the proper payment of salaries and benefits to employees and retirees during FY 2016. The Human Resources Office paid more than \$97.7 million in salaries and more than \$28.2 million in retirement benefits.

Technology Services Bureau

The Technology Services Bureau coordinates the computerrelated needs by providing, maintaining and securing the data and telecommunications infrastructure for the Department. Additionally, the Bureau maintains the Iowa Online Warrants and Articles System (IOWA System), a computer system and network that provides access to a wide variety of criminal justice information for police departments, sheriff's offices, Iowa courts, county attorneys, federal law enforcement agencies and various other criminal justice and public safety agencies throughout Iowa. Such data includes wanted/missing persons, stolen vehicles and articles, protective orders, sex offenders, motor vehicle registration files, driver's license records, criminal history records and correctional information.

The network also provides a gateway to other states via the International Justice and Public Safety Network (Nets), and the FBI's National Crime Information Center (NCIC), and to other countries through INTERPOL.

Program Services Bureau

The Program Services Bureau serves the criminal justice community and the general public through four statutory program areas, including: Uniform Crime Reporting (UCR) Program Administration; Weapons Permit Program Administration; Private Investigative, Private Security and Bail Enforcement Licensing; Fire Safe Cigarette Certification Program.

Private Investigative, Private Security, and Bail Enforcement Licensing

Chapter 80A of the Iowa Code stipulates that private security, private investigative and bail enforcement agencies and their employees doing business in Iowa must be licensed. The Private Investigative, Private Security and Bail Enforcement Licensing Section processes and issues licenses and renewals for such agencies and employees. This process includes fingerprintbased criminal history record checks, verification of bonding and proof of financial responsibility. At the end of FY 2017, there were 9,419 valid employee ID cards held by private security, private investigative, and bail enforcement employees. For the same period, there were 135 Private Investigative Agencies, 64 Private Security Agencies, and 5 Bail Enforcement Agencies.



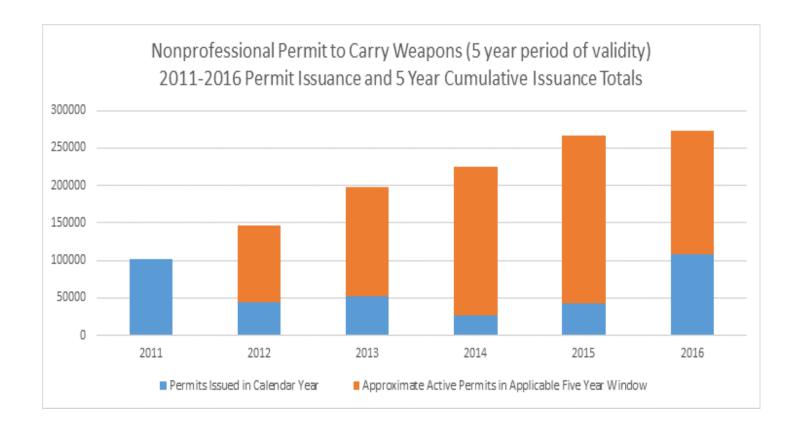
Administrative Services Division



Weapons Permit Program

This section develops permit to carry weapons related forms, issues the nonresident professional permit to carry weapons, and issues state peace officer permits to carry weapons. This section also frequently researches and responds to firearms and other related questions from sheriff's offices and the general public.

Before a change in weapons permit law took effect in 2011, 40,747 annual permits to carry weapons were issued (calendar year 2010). In CY 2016, 108,072 five-year permits were issued. In addition to the permits issued in CY 2016, permits issued in the prior four years remain valid, except for a small number revoked or suspended for cause. In all, more than 275,000 lowans now hold a Permit to Carry Weapons. Most of these permits are issued by the county sheriff.





The Division of Criminal

Division of Criminal Investigation



Criminalistics Laboratory

The DCI Criminalistics Laboratory employees provide professional forensic scientific services and support to the criminal justice community throughout lowa.

The lab is accredited under the American Society of Crime Laboratory Directors Laboratory Accreditation Board's International (ISO based) accreditation program, and provides forensic science capabilities to Iowa criminal justice community in the following disciplines: *Arson and Explosives, Crime Scene Response/processing, Breath Alcohol, Drug Identification, DNA (casework and offender profiling), Impression Evidence (latent prints, tire tracks, footwear), Firearms and Tool Marks, Photography & Video Enhancement, Questioned Documents, Toxicology and Trace Evidence.*

In 2016 and 2017 the DCI Crime Laboratory began to see a decline in the number of synthetic cannabinoids and synthetic cathinones being submitted. However, submissions off fentanyl and fentanyl analogs have grown steadily over this same time. Several cases involving counterfeit tablets were received, including two cases involving tablets marked as legitimate oxycodone tablets, but actually contained stronger opioid analgesics and fentanyl.

Criminalists at the DCI Laboratory utilize several types of alternate light sources when processing crime scenes, performing DNA analyses, and conduction latent print examinations, to help them visualize evidence under different wavelengths of light.

Crime Lab by the Numbers in FY 2017:

Case Assignments Created......20,083



Field Operations Bureau

This Bureau is best known as lowa's "Detective Bureau" which conducts and coordinates complex criminal investigations collaboratively with local law enforcement agencies regarding felony crimes against persons and property.

Employees assigned to this bureau work in areas of the Major Crime Unit, the Cyber Crime Unit, Sex Offender Registry and the Missing Person Information Clearinghouse.

Major Crime Unit

The agents of this unit conduct and coordinate complex criminal investigations to insure that those who violate the law are held accountable for their actions, enhancing the safety and welfare of the citizens of the state of Iowa. Examples of the types of cases that MCU special agents work include: death investigations, child abductions, kidnappings, sexual assaults, public corruption, officer-involved shootings and large thefts and frauds. These agents provide expertise in all areas of the investigative process, which includes major case coordination, witness testimony, the execution of search warrants, witness and suspect interviews, crime scene searches and evidence collection.

FY 2017 – Major Crime Unit
Major Crime Unit Sworn Special Agents22
Major Crime cases opened201

Investigation (DCI) was created in 1921 to provide investigative support and expertise to law enforcement agencies across the state. Today, the division is comprised of four functional areas: Criminalistics Laboratory, Field Operations Bureau, Special Enforcement Operations Bureau, and

2017 DCI Staffing

Support Operations Bureau.

Sworn Personnel	108
Crime Lab Personnel	52
Other Civilian Staff	42





Division of Criminal Investigation



CART (Child Abduction Response Team) – The DCI Major Crime Unit (MCU) is spearheading the certification process through Amber Alert to get the State of Iowa nationally certified as a Child Abduction Response Team or "CART". The mission of CART is to "Apply a unified approach to law enforcement's response to missing and abducted children in order to quickly and effectively recover child victims by utilizing a team of trained personnel and pre-identified resources to aid in the safe recovery of the child and the apprehension of the perpetrator."

The DCI is the 20th state to have a nationally certified and recognized Child Abduction Response Team. The DCI hosted three separate, multiple-day, training sessions across the state this year as one of the many requirements to achieving national certification. Asset forfeiture money was also utilized to purchase vital investigative and search equipment as well as a trailer to aid law enforcement and first responders in the event of a CART deployment. The Zone 1 MCU Special Agent in Charge serves as the CART program coordinator and is assisted by a Zone 1 MCU Special Agent.

ViCAP – The DCI/DOI recently received training to participate in the FBI's ViCAP (*Violent Criminal Apprehension Program*). The ViCAP program is designed to collect information about solved and unsolved homicides, sexual assaults, missing persons and other violent crimes involving unidentified human remains. This information is then analyzed and correlated with case resolution along with the possibility of the offender(s) being connected to other violent criminal investigations across the country as the primary goals. The Missing Person Information Clearinghouse Coordinator and a Division of Intelligence Criminal Analyst have been designated as the points of contact for ViCAP in order to process requests associated with the ViCAP submissions.

Cyber Crime Unit

The Cyber Crime Unit is responsible for criminal investigations involving the utilization of digital technology and is responsible for investigations involving a variety of source media elements. Almost every major investigation, from homicide investigations to fraud and child exploitation, involves the storage of large volumes of information in a digital format.

The complex analysis and retrieval of vital evidentiary information from digital source media (i.e. computer hard drive, optical media, digital cameras, etc.) and other digital storage devices requires the completion of a comprehensive forensic examination. Such forensic examinations are conducted by computer forensic examiners assigned to the CCU. This analysis often takes months to complete based on the large volume of conventional storage. Many times the successful resolution of these high profile investigations relies upon the recovery of evidentiary information identified during the course of the analysis of the digital evidence submitted for identification. Cyber-crime is rapidly becoming a principal element of criminal activity nationally and the state of lowa is not impervious to this element of criminal

activity. Law enforcement must have an adequate specialized component service to address the need for investigation and analysis. Although these investigations present some of the greatest challenges based in part on the advancements in technology, law enforcement must remain vigilant in their attempt to respond to a wide array of cyber investigations.

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These investigations include protecting Iowa's children from internet predators, as well as fraudulent internet scams that can deprive the trusting citizens of their life savings.

FY 2017 Number of Forensic Exams.....1,367

FY 2017 Number of Cyber arrests..........61 (made by the ICAC - Internet Crimes Against Children Task Force)

Sex Offender Registry

Chapter 692A of the lowa Code established the lowa Sex Offender Registry in July of 1995. The registry lists name and current address of offenders convicted or adjudicated of a criminal offense against a minor, sexual exploitation, or a sexually violent crime. The website also features a "Most Wanted Page" and "Offender Watch," as well as "Facebook." Special agents assigned to the SOR work in coordination with lowa sheriff's offices to track and monitor current registered sex offenders to insure their compliance with registration requirements set forth in the lowa Code. The civilian employees of the unit are responsible for tracking individuals who have committed sexual-related offenses.



Division of Criminal Investigation



SOR continued...

The SOR added a facial recognition biometric project to its capabilities this past year. Through the use of the system, staff can identify potential fraudulent or mistakenly identified offenders. The system, which is tied to the DOT system, also lends itself to identify suspects in other criminal elements and the continuous validity of criminal history records.

FY 2017 Total number of registered sex offenders......5,586

FY 2017 Total sex offender non-compliance cases......58

Administration/MPIC/Transcription

Administration – Employees in this area provide administrative support for DCI leadership, are responsible for processing travel requests and subsequent requests for reimbursement and payroll for employees.

Transcription – Employees in this unit process pieces of dictation from multiple types of media. Many of these are for cases that are high profile, which require a timely and accurate turnaround time. On average, the unit prepares over 2,300 pieces of dictation a year.

Missing Person Information Clearinghouse (MPIC) - The MPIC Coordinator assists in helping to locate missing persons through public awareness, social media and cooperation, and in educating law enforcement officers and the general public about missing person issues. The clearinghouse maintains a close liaison with the National Center for Missing and Exploited Children.

In 2009, the MPIC became involved in the National Missing Children's Poster Contest, whereby each year 5th graders from across the country create posters showing their compassion for our country's lost and missing youth, through art, by using the theme "Bring Our Missing Children Home". The DCI honors those students each year by hosting a reception for the 5th graders who excelled in visually depicting the harsh realities of child abduction. This year's reception was held at the Iowa State Capitol on May 19, 2017, where several Iowa 5th graders were recognized for their outstanding artwork.

FY 2017 Total number of missing adults in Iowa......844

FY 2017 Total number of missing juveniles in Iowa......4,311

The lowa State Fair has been another way for DCI to showcase what we do by displaying a "Who Did It" mock crime scene, as well as highlighting a DCI cold case for the potential of generating new leads and information. It also provides a chance for DCI employees working the booth to interact with the fairgoers in answering questions.

SPECIAL ENFORCEMENT OPERATIONS BUREAU

This Bureau conducts criminal investigations, licensing background investigations and regulatory enforcement at 19 State licensed casinos and racetrack casinos in lowa. Special agents assigned to this bureau carry out a wide-range of activities, including criminal investigations related to gambling violations, fraud, theft and money laundering; due diligence investigations related to companies and individuals involved with casinos in lowa and regulatory investigations within the casino, horse and dog racing facilities. This bureau also includes an amusement device unit consisting of one special agent dedicated to the enforcement of amusement device and social/charitable gambling laws throughout the state.



FY 2017 - Investigations and Inspection	<u>15</u>
Casino Related Cases Opened	479
Casino Related Cases Closed	534
Casino Related Arrests	110
Corporate background investigations	20
Individual background investigations	
Regulatory/Compliance inspections	26,667



Division of Criminal Investigation



SUPPORT OPERATIONS BUREAU

The Support Operations Bureau consists of the AFIS/ Fingerprint Section, Criminal History Dissemination Section, and Records and Identification Section.

AFIS/Fingerprint Section - This section supports the fingerprint database utilized by all law enforcement agencies in the state of lowa and carries the responsibility of submitting arrest fingerprints to the Federal Bureau of Investigation (FBI). Additionally, this section submits fingerprints to the FBI for non-criminal justice national criminal history record checks.

Criminal History Dissemination Section – In 1996, lowa criminal history information became available to the public for a nominal fee. The ability of the public to access criminal history information has enabled various licensing entities and employers to make more informed decisions regarding applications for employment or licensure in areas such as healthcare, childcare and other positions of trust. This section provides criminal history record information to various entities including: businesses, schools, daycares, healthcare facilities and county attorneys. In addition to providing lowa criminal history records to the public upon proper request, this section is responsible for lowa's compliance with rules promulgated by the National Crime Prevention and Privacy Compact that allows access to national criminal history record information for non-criminal justice purposes when there is State or Federal legislation authorizing such access.

Records and Identification Section - This section is the central repository for all official lowa criminal history records that are fingerprint based. This information is used in a variety of critical areas, including sentencing determinations, parole and probation recommendations, decisions regarding the issuance of weapon permits, and decisions by prosecutors. These records contain information regarding arrests, court dispositions, custody data and movement within the correctional institutions. This section also includes three Criminal History Auditors, each responsible for conducting audits and providing training. In FY 2017, 20 lowa counties were audited, which included 99 agencies, by the staff. Auditors facilitate training for law enforcement agencies, county attorneys and clerks of court to ensure criminal history information is submitted to the DPS in accordance with the Code of Iowa. This includes confirming information is submitted in a timely, accurate and complete fashion through established audit practices.

DCI Internship Opportunities - The Support Operations Bureau hosts an internship program during the Winter/Spring semester and during the summer. The internship program gives college students an opportunity to learn about the investigative divisions in the Department, as well as the Department as a whole. The interns are assigned projects within the DCI. Once a week the interns go on field trips outside of DPS to learn about other areas of law enforcement and state government and

FY 2017 SOB Statistics
Fingerprint Cards Received - 127,542
Print Matches to Criminal Records - 60,412
New Criminal Records Created – 21,383
Automated Criminal Records – 753,412
State Criminal History Checks - 268,761
National Criminal History Checks - 35,124









Division of Narcotics Enforcement



The Division of Narcotics Enforcement (DNE) serves as the lead state agency in providing public safety through investigative enforcement of laws relating to narcotics and other controlled substances. DNE's mission statement indicates that our agents "With pride and integrity, provide a professional service to the people in significantly reducing the supply of illicit controlled substances through specialized enforcement and training."

Protecting lowa's Children

Special Agents

The Division of Narcotics Enforcement has 34 Special Agents, 4 Special Agents in Charge, an Assistant Director and two civilian employees at 17 offices throughout the state. The primary duty and responsibility of these Special Agents is conducting complex criminal investigations of major drug trafficking organizations. These criminal organizations are responsible for the vast majority of the supply of illicit controlled substances, which are distributed and abused in Iowa. In FY 2017, Agents disrupted or dismantled 134 Drug Trafficking Organizations (DTOs).

The division primarily focuses its investigative efforts on methamphetamine, powder and crack cocaine, and marijuana. Heroin, pharmaceutical diversions, and synthetic substances also require investigative resources and enforcement efforts, due to their devastating effects.

In FY 2017, Special Agents observed an alarming trend in terms of bulk seizures and purity levels of methamphetamine. In addition, the availability and emerging trend of heroin distribution and use is on the rise in parallel with the national trend which is yielding deadly consequences.

The National Alliance for Drug Endangered Children defines drug endangered children as children who are at risk of

suffering physical or emotional harm as a result of illegal drug use, possession, manufacturing, cultivation or distribution. They may also be children whose caretaker's substance abuse interferes with the caretaker's ability to parent and provide a safe and nurturing environment.

Special Agents are committed to identifying drug endangered children

Supporting Local Law Enforcement

Currently, there are 17 state-grant-funded drug task forces and four federal task forces operating in the state. Special Agents are assigned to these task forces or work in collaboration with them on a regular basis. In addition, Special Agents respond to all requests for drug investigative services from counties and municipalities without established task forces, along with all law enforcement divisions of DPS.





Division of Narcotics Enforcement



Clandestine Laboratories

Special Agents continue to respond to clandestine methamphetamine laboratories. Although the number of meth labs is down since the passage of the pseudoephedrine control law in 2005, they continue to present serious health and safety hazards due to the highly toxic and unstable chemical reactions, as well as the propensity of flash fires. They continue to be a threat to our children and unsuspecting lowans.

In FY 2017, there were a total of 74 clandestine meth labs reported to the Division of Narcotics Enforcement. There were 3 Drug Endangered Children identified in these hazardous environments.

Impact on Corollary Crime

The proactive work of State Narcotics Agents has a significant impact on other crime that naturally follows or results from drug use, abuse and distribution. In FY 2017, there were numerous crimes committed with a direct nexus to drug use, abuse, dependency and distribution. These crimes included: Forgery, Theft, Robbery, Fraud, Accidental Overdose Deaths, Assault, Murder, Child Abuse, Prescription Fraud, Vehicular Accidents/Homicide, Home Invasion and Burglary.

The amount of resources we dedicate to narcotics enforcement efforts in lowa has a direct and positive impact on the safety of all citizens.

Seizures Fiscal Year 2017

Methamphetamine109,184 (g)
Cocaine27,872 (g)
Crack Cocaine454 (g)
Heroin2,391 (g)
Marijuana7,641 (oz)
Marijuana Plants323
Ecstasy113 (du)
Pharmaceuticals2,788 (du)
Firearms369
Investigations601
Search Warrants571
Defendants473
Drug Trafficking Organizations
(dismantled/disrupted)134

Methamphetamine Labs Seized in Iowa

Labs Seized (all law enforcement).....74





TIP HOTLINE: (800) 532-0052 or dneinfo@dps.state.ia.us

DNE maintains a toll free "hotline" to allow citizens to report suspected drug activity. The hotline has proven to be a great benefit, garnering tips on drug activity, and providing a line of communication for individuals wishing to cooperate with DNE. Every tip that comes into the hotline, or submitted to DNE via anonymous email, is distributed to one of the 17 field offices for evaluation and follow-up.



Division of Intelligence and Fusion Center



The Division of Intelligence (DOI) consists of the Intelligence Operations Bureau and the Homeland Security and Analysis Bureau. DOI coordinates information sharing related to criminal activity and provides support to all enforcement divisions of DPS, as well as local, state, and federal law enforcement and homeland security partners in Iowa.

DOI serves as the Central Coordinating Agency for the Law Enforcement Intelligence Network and is designated as Iowa's Intelligence Fusion Center in accordance with the National Strategy for Information Sharing.

Accolades

Members of the Division of Intelligence and Fusion Center were awarded the National Intelligence Professional Award from the Office of the Director of National Intelligence for their work on a pilot project with several other Fusion Centers across the country.



Intelligence Operations Bureau

The Intelligence Operations Bureau is responsible for overall coordination of the Iowa Law Enforcement Intelligence Network (LEIN). LEIN's membership consists of law enforcement officers who have successfully completed a two-week Criminal Intelligence Course conducted by the Department. LEIN members work together with the department to accomplish two related objectives:

1. Develop and disseminate knowledge about significant criminal conditions that affect the state of lowa; and,

2. Use this knowledge to identify, investigate, and remove these criminal conditions.

This bureau is also responsible for coordination of multi-jurisdictional task forces involving investigations of criminal activities conducted by criminal organizations targeting multiple jurisdictions. Sworn peace officers from this bureau are also participants in the FBI Joint Terrorism Task Force (JTTF), the FBI's Field Intelligence Group, and the U.S. Marshals Fugitive Task Force.

The goal of this bureau is to proactively identify information of individuals, or groups of individuals, who are committing crimes; and to coordinate with many partners to develop a strategy to bring these groups to justice. Special Agents assigned to the division engage in law enforcement planning, intelligence collection, and operational activities to prevent crime and terrorism. This is achieved through proactive information sharing, recognition of potential or developing threats, and developing intervention strategies.

Special Agents also provide field support to all divisions of the DPS, and to sheriff's offices, police departments, and federal agencies in Iowa, needing investigative and technical equipment services. Bureau personnel participate with investigations involving human trafficking, multi-jurisdictional burglary/theft rings, fugitive apprehension, narcotics trafficking, and organized criminal activity that impacts multiple jurisdictions.





Division of Intelligence and Fusion Center



Analysis and Homeland Security Bureau

The Analysis and Homeland Security Bureau's core mission is to provide useful information to law enforcement agencies as well as private sector contacts in an effort to make lowa a safer place. In support of major investigations, the analysts are asked to evaluate a great deal of information and attempt to gain investigative leads from that data and/or take case information and use visualization techniques to aid an investigator or prosecutor in explaining a complicated case to others. In addition, DOI personnel participate in regional and national associations that set standards for professionals working in this field. This unit also incorporates personnel from the FBI and U.S. Department of Homeland Security Intelligence and Analysis Unit.

One of the core functions this unit performs is fulfilling requests for information "RFI". These RFI's can range from being fairly simple in nature; such as just needing an address or phone number for a person, or they can be quite time consuming when the request relates to research to find as much information on a subject as possible. The latter could result in the querying of as many as 40 data sources and could take hours to complete. This case support included investigations related to homicides, robberies, child abductions, missing persons, and multi-jurisdictional organized criminal activity.

The bureau develops and assesses exercises and coordinates with the lowa Department of Homeland Security and Emergency Management Division (HSEMD) personnel assigned to the Division of Intelligence.

On a monthly basis the Division of Intelligence briefs the Governor of the State of Iowa as well as other key leadership members on issues of importance.

Analyzing Intelligence Data

.17,258
4,079
251
2,087

Intelligence Operations Support

Investigative Case—	
Support	643
Technical Support	277

Securing the Homeland

Threat Assessment for Large-	
Gatherings	3
Emergency Ops Activations	10
Exercise Planning	1
Intel Meetings	.122









The Iowa State Patrol's primary mission is saving lives through traffic enforcement. The State Patrol is uniquely positioned to respond and provide sustained assistance to local agencies during large scale events or natural disasters occurring in our state. Historically, these events have included prison disturbances, college campus unrest, high-risk warrant execution, tornadoes, flooding and dignitary visits.



Road Troopers

The lowa State Patrol is responsible for providing law enforcement services to rural and metropolitan areas statewide. Troopers patrol and conduct traffic enforcement on lowa's highways and the interstate systems. Additionally, our personnel provide security and police services throughout the state for many special events, including the State Fair, county fairs, town festivals, and large sporting events such as races at the lowa Speedway. During the Fall, Troopers assist the University of lowa and lowa State University with security and the increased vehicle and pedestrian traffic during home football games.

The lowa State Patrol provides support services to law enforcement agencies and other government entities including state, federal, county, and city partners. Examples include, but are not limited to, executive protection services and legislative security, technical collision and reconstruction investigations, vehicle theft unit assistance, crisis negotiators, critical incident debrief teams, canine unit search support, tactical response teams, public resource officers, and criminal interdiction teams. The lowa State Patrol also provides enforcement, search, and surveillance services through the only law enforcement aircraft assets available in lowa.

Iowa DPS Communications Bureau

DPS Communications Bureau personnel are often the first line of contact in an emergency. Communications provides full support services, not only to all of the divisions within the DPS, but also the National Guard, Department of Natural Resources, Department of Transportation and many other local and federal agencies. In FY 2017, the Communication Centers processed 176,288 telephone calls and 1,653,851 radio calls. DPS Communications does the quality control for all warrants that are entered into the law enforcement network system database and verified over 34,145 warrants in FY 2017.

The Communications Technical Section provides oversight for all lowa Department of Public Safety radio communication and tower equipment, in-car video cameras, radar and instruments.

Although the duties of a State Trooper have increased drastically, the motto and mission of the Iowa State Patrol has not. The motto of "Courtesy, Service, and Protection" provides the framework of how our personnel approach every aspect of their duties. The mission of "saving lives" serves as the primary purpose for enforcement efforts.

In 2017, to enhance roadway safety, the Iowa State Patrol developed three data-based initiatives. Speeding, OWI (impaired drivers), and Unbelted Drivers (seatbelt) were identified as leading causes of crashes and personal injury. Enforcement efforts focused on these three initiatives and Troopers issued 86,853 speeding citations, arrested 1,515 impaired drivers, issued 10,114 seatbelt citations, investigated 5,095 crashes, and assisted 20,302 motorists in need.

During FY 2017, Troopers patrolled 13,518,690 miles on Iowa roadways and stopped 201,065 vehicles.







Crisis Negotiators

During 2017, the ISP Crisis Negotiation Teams responded to a total of 17 calls for service, which resulted in 8 lives being saved as a direct result of negotiator efforts. These calls included armed and unarmed suicidal and barricaded subjects, armed subjects with hostages, high risk warrants that turned into barricaded subjects, and suicidal and mentally ill subjects that were in public locations. Because of their knowledge, skills and abilities, the ISP Crisis Negotiator Program maintained a 100% success rate in preserving the lives of all subjects who were able to engage in negotiations. While the Crisis Negotiating Team is an Iowa State Patrol Unit, their expertise is utilized by other law enforcement agencies throughout the state of Iowa.

Technical Collision Investigation

The Technical Collision Investigation Unit within the Iowa State Patrol consists of troopers who receive additional training in collision investigation. These officers are called to investigate collisions involving serious injury or death that occur on Iowa's roadways. The Technical Collision Investigation Coordinator also provides basic, advanced, and technical collision investigation instruction to all law enforcement officers in the state at the Iowa Law Enforcement Academy. They also provide updated training for all current Iowa State Patrol Technical Investigators and Reconstructionists.

In 2017, the Technical Collision Investigators across the state conducted 174 technical collision investigation cases. These Troopers are trained in the use of evidence collection, algebraic speed calculations, crash data recording retrieval, and the use of Total Station mapping and drawing software. The Iowa State Patrol Technical Investigators use 34 Total Stations and three Robotic Total Stations to accurately map and measure collision scenes. Technical Investigators also respond to requests from the Division of Criminal Investigation for crime scene measurements, and requests from the State Fire Marshal's Office for fire scene measurements, using the Total Station mapping equipment.

The Technical Collision Investigation Unit currently utilize four Bosch Crash Data Retrieval kits. This technology has the capability to assist troopers to explain how a crash occurred by indicating how fast the vehicle may have been travelling in the final seconds before an impact.

Disaster Response

In times of disaster, the lowa State Patrol provides Troopers, equipment, and aircraft to assist in disaster response. During snowstorms, the State Patrol coordinates with the Department of Transportation on road closures. The State Patrol also rescues stranded motorists during heavy snow events and oversees the removal of stranded vehicles. In times of other weather related disasters, such as floods or tornadoes, the Iowa State Patrol provides Troopers for traffic control, aircraft surveillance, and law enforcement, coordinating its resources through requests from the Iowa Department of Homeland Security.







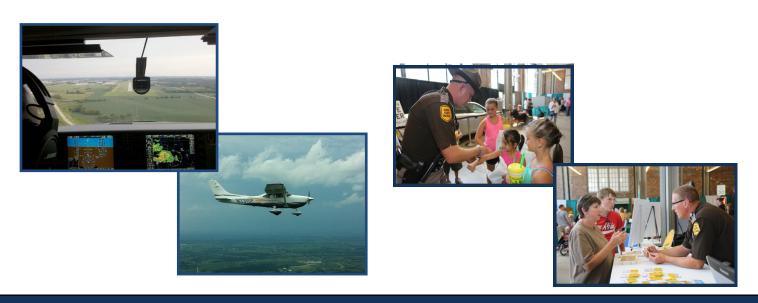
Air Wing

The lowa State Patrol Air Wing is available to assist city, county, state, and federal agencies in a multitude of ways. Since the unit's inception, the primary mission has been to assist in enforcing lowa's traffic laws from the air. In calendar year 2017, Trooper Pilots generated 10,376 traffic enforcement contacts utilizing the aircraft. As the only law enforcement air asset in the state of lowa, they are increasingly called upon to provide specialized flights. These flights include aerial searches for missing persons or fugitives from justice, surveillance flights for criminal investigations, relaying emergency medical supplies, providing traffic control during large public events, safely monitoring motor vehicle pursuits, and providing government officials the opportunity to assess natural and man-made disasters from above.

The Air Wing currently consists of seven fixed-wing aircraft located at five airports around the state and operated by seven Trooper Pilots. Two of the aircraft are equipped with thermal imaging (FLIR) cameras that are approximately seven years old. Two of the oldest aircraft are near the end of their service life.

Public Resource Officers

The Public Resource Officers (PRO's) of the lowa State Patrol were established to provide educational presentations for the public on motor vehicle safety related topics. These topics have expanded over the years to include: internet, bicycle, pedestrian, and campus safety programs, to name a few. The State Patrol PRO's provided over 5,605 presentations in calendar year 2017, to schools, places of worship, service clubs and businesses throughout the state of Iowa. The Public Resource Officers continue to promote the message of the Iowa State Patrol and traffic safety through local media contacts and social media. They preformed 1,903 public service announcements and interviews with the media in calendar year 2017. They continue to excel nationally as they placed 2nd in the Presentation Category and 1st in the Television and Radio PSA Category at the calendar year 2017 Uniformed Safety Education Officer Workshop (USEOW). The PRO's role is instrumental in providing education to the public on safety issues.







Honor Guard

The lowa State Patrol Honor Guard provides one of the most treasured missions. They have the humble responsibility to represent the lowa State Patrol at any function when appearance and professionalism are called upon. They represent the Department when a Trooper is killed in the line of duty. They also represent the State of lowa in and out of state at services for officers killed in the line of duty. They provide flag folding and burial services for our retired members. Every year, the State Patrol Honor Guard plays a significant role at the State Peace Officers Memorial Ceremony located at the Oran Pape State Office Building. The Honor Guard trains on a yearly basis. Currently, 23 Troopers and 11 Supervisors serve on the ISP Honor Guard.

The Honor Guard participated in over 30 events this past calendar year. Members represented the Iowa State Patrol at funerals in Iowa as well as other states for law enforcement officers killed in the line of duty. Honor Guard members attended funerals in New Jersey, California, Virginia, Utah, Colorado and Kansas City. Additionally, they provided their service at six retiree funerals. The Honor Guard members led the calendar year 2017 Iowa State Fair parade through downtown Des Moines and served at seven Peace Officer Memorial ceremonies.

Critical Incident Stress Management Team

The purpose of the Critical Incident Stress Management Program and Team (CISM) is to provide employees and other law enforcement agencies and their personnel with mental health support associated with their involvement in certain highly traumatic events and to provide support and education about critical incident stress management.

In calendar year 2017, the CISM Team conducted a total of eight (8) debriefings. Six (6) debriefings were conducted at the request of local law enforcement agencies, fire departments & EMS personnel. Two (2) CISM debriefings were conducted in support of Department of Public Safety Personnel. The eight CISM debriefings conducted in 2017 included: Three debriefings involved fatalities from vehicle accidents (one of those debriefings included fatalities of officers); one debriefing involved a subject striking the entrance of Walmart killing three persons; one debriefing involved a brutal homicide scene; three debriefings involved the death of officers involved in an ambush. One hundred sixty-eight (168) people attended the eight (8) CISM debriefs conducted by the Department of Public Safety in calendar year 2017.







State Fire Marshal Division



The State Fire Marshal Division, established in 1911, is the oldest of the six divisions within the DPS. Our mission statement is "Through promotion and enforcement of fire safety regulations, training, building code provisions, and arson investigations, this division helps reduce the loss of life and property by fire."



Arson & Explosives Bureau Opened 344 cases

Accidental Fires	.26
Arson Fires	.40
Undetermined	75
Explosive Disposal	105
Suspected Explosive	
Device	20

The State Fire Marshal Division is comprised of five Bureaus: Fire Prevention Bureau; Arson & Explosives Bureau; Building Code Bureau; Electrical Licensing & Inspection Bureau; and Fire Service Training Bureau; in all, employing 27 sworn officers and 44 civilian employees.

The duties of the State Fire Marshal's Office play an integral part in economic development in the state of lowa. Preliminary reviews performed by the office, with stakeholders, aid in making important decisions about projects, which can affect everything from the feasibility of the project to the end cost. Also, the timeliness of plan reviews and inspections can ensure that projects meet deadlines which usually translates into budgets being met and stakeholders being able to occupy on schedule, saving everyone time and money.

Fire Prevention Bureau

The Fire Prevention Bureau consists of ten field fire inspectors, two flammable liquid inspectors, one inspector assigned to the healthcare inspection program, and one secretary assigned to the Fire Prevention Bureau.

The 2015 International Fire Code has been adopted as the current State Fire Code. It applies to all buildings in the State of Iowa, except health care facilities that are enrolled in the Federal Centers for Medicare/Medicaid Program, which has adopted the 2012 Life Safety Code that is applied nationwide.

During FY 2017, 3,106 Fire Code Inspections were conducted in a variety of facilities to ensure compliance with both federal and state laws and rules. Facilities inspected by our fire inspectors include: nursing homes, child care facilities, schools, colleges, and state institutions, hospitals,

Arson and Explosive Bureau

The Arson and Explosives Bureau has one Special Agent In Charge and nine Special Agents that investigate fire and explosion scenes to determine cause and conducts criminal investigations directed towards arrest and prosecution. The Bureau also has statewide responsibility for the investigation of bombings and other explosive devices and inspects and licenses explosive storage facilities throughout the state.

Each Special Agent of the Arson and Explosives Bureau is required to complete six weeks of training and re-certifications every three years to be certified as a bomb technician through the FBI Hazardous Devices School in Huntsville, Alabama.

The Bureau had three K9's; one located in Henry County that is used for accelerant detection. This K9 was retired in August of 2016 when the handler retired. The accelerant detection K9 had been utilized in many fire investigations and was available to assist any fire department or law enforcement agency with scene analysis. This was the only accelerant K9 assigned to the State Fire Marshal's Office. The other two K-9's are located in Dallas and Linn Counties and are used for bomb and explosives detection. Both K-9's have been deployed throughout the state for explosive detection and are available to assist any agency.



State Fire Marshal Division



Fire Service Training Bureau

The Fire Service Training Bureau is Iowa's designated state fire academy, providing quality training and education for Iowa's fire and emergency services. In FY 2017, the Bureau conducted 882 programs reaching 13,787 participants (including 207 certification test sites with 3,311 examinations).

The Bureau maintains an accredited professional certification program. Accreditation is awarded to the Bureau on a five-year cycle by the International Fire Service Accreditation Congress (IFSAC). The Bureau's certification program is based on the National Fire Protection Association's (NFPA) Professional Qualifications Standards.

The Bureau continues to manage the "Firefighting Equipment Revolving Loan" program. To date, a total of 44 loans have been granted to 39 fire departments. Twenty three loans have been paid in full. A total of 21 additional requests (totaling \$2,009,680) are still in the system.

In addition to conducting the Annual State Fire School, the Bureau supported five regional fire schools (operated by local community colleges) during FY 2017. The Bureau continues to partner with all 15 community colleges in the delivery of basic level firefighter training.

Electrical Licensing & Inspection Bureau

The Electrical Licensing & Inspection Bureau continues to provide public awareness on the importance of electrical safety by educating property owners, business owners and electricians on how to properly install electrical wiring that meets the minimum safety standards set forth in the National Electrical Code.

The Electrical Licensing and Inspection Bureau has 19 field inspectors, Which includes 2 lead workers, one field supervisor, one Chief Electrical Inspector/Executive Secretary, and four clerical support staff.

In FY 2017 the Bureau has :

- Issued 14,870 Electrical Permits
- Completed 25,152 Electrical Inspections
- Signed Reciprocal Electrician Licensing Agreements.
- Enhancing the on-line software for the permitting/inspection and licensing programs



Building Code Bureau

- Performed plan reviews on more than 585 sets of plans to ensure compliance with the State Building and Fire Codes.
- The Project Construction Values were more than \$700 million dollars.
- Increased public outreach, through the delivery of numerous presentations to design professionals, building contractors, local code officials, elected officials and the public.

Fiscal Year 2017 Annual Report



