

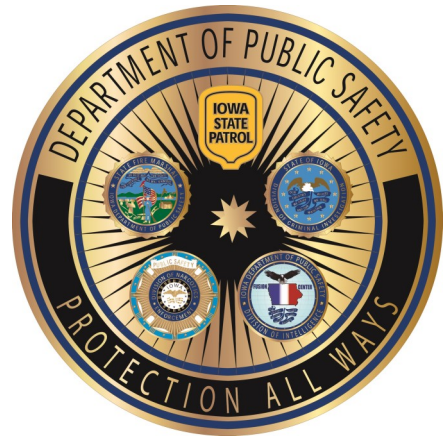


# Iowa Department of Public Safety

## 2020 Annual Report



**Protection All Ways**



## *A Message from the Commissioner*

On behalf of the Iowa Department of Public Safety, (DPS), I want to thank you for your interest in learning about those who dedicate their lives keeping Iowans safe. This report seeks to highlight the efforts and successes put forth by all members of the Department of Public Safety as they strive to provide public safety services with leadership, integrity, and professionalism. It is my sincere hope that after reading this report, you will have a greater understanding and appreciation for the countless ways these public servants continually serve our citizens.

Drivers and passengers depend on the Iowa State Patrol to keep our roadways safe while providing courtesy, service, and protection. The Division of Criminal Investigation provides unparalleled investigative assistance designed to seek justice for the most vulnerable Iowans and completes an incredible number of background checks to ensure safe employment decisions are made. The Division of Narcotics Enforcement is committed to keeping illegal drugs out of the hands of Iowa's youth, and the State Fire Marshal ensures that volunteer firefighters in rural communities are prepared to support and protect their communities.

We are incredibly grateful to the Governor, the Legislature, and the citizens of Iowa for their unbending support. As you review this report, do not hesitate to contact us with any questions regarding our efforts to provide world-class public safety services. It is truly a privilege and honor to serve the citizens of Iowa.

Sincerely,

Stephan K. Bayens  
Commissioner

# TABLE OF CONTENTS



COMMISSIONER'S OFFICE..... 4-6



ADMINISTRATIVE SERVICES DIVISION..... 7



DIVISION OF CRIMINAL INVESTIGATION..... 8-11



DIVISION OF NARCOTICS ENFORCEMENT..... 12-13



DIVISION OF INTELLIGENCE and FUSION CENTER..... 14-15



IOWA STATE PATROL..... 16-20



STATE FIRE MARSHAL DIVISION..... 21-22





# Office of the Commissioner



Within the Commissioner's Office, there are individual staff members as well as five bureaus that fulfill vital roles for the Department and, most importantly, for the citizens of Iowa. Those staff members work as liaisons between Iowans, media, legislators, the Commissioner of Public Safety, and other members of the Department. Every day, the Commissioner's Office fields inquiries from both citizens and media, collaborates with local law enforcement and fire agencies, and assists other state departments and branches of government.

## **Commissioner of Public Safety, Stephan K. Bayens**

The Commissioner of Public Safety is the chief executive officer of the Department of Public Safety. The Commissioner is appointed by the Governor and confirmed by the Iowa Senate.

Stephan K. Bayens was appointed Commissioner of the Department of Public Safety on January 14, 2019. Prior to joining the Department, he served as an Assistant United States Attorney for the Southern District of Iowa where he was assigned to combat violent crime as the coordinator for the Department of Justice's Project Safe Neighborhood Initiative.



## **Executive Officer**

The Executive Officer is responsible for coordinating and consulting with the Commissioner of Public Safety related to Departmental priorities, initiatives, goals and objectives. The Executive Officer supervises the Governor's Traffic Safety Bureau, the Professional Standards Bureau, the Interoperable Communications Bureau, the Strategic Communications Bureau, and the Professional Development Bureau, while also working closely with the office's General Counsel and the Policy Advisor. The responsibilities of the Executive Officer also include collaborating and communicating with the Division Directors on day-to-day operations and activities.

## **General Counsel**

General Counsel serves as in-house counsel, reviewing contracts, providing training, assisting in planning efforts, and serving as the privacy officer for the Fusion Center by addressing privacy, civil rights, and civil liberties concerns. General Counsel also advises on legal issues and privacy concerns related to record dissemination. In FY2020, legal training was provided to sworn and non-sworn members of the Department on topics that included unbiased policing and interactions with the public. General Counsel serves on many inter-agency committees, such as the Iowa Advisory Council on Automated Transportation.

## **Legislative Liaison/Policy Advisor**

The duties of the Legislative Liaison/Policy Advisor are focused primarily on legislation of interest to the Department, including budgetary legislation. In FY2020, the Liaison assisted in drafting proposed legislation for the 2021 session and wrote a grant application requesting funds to help the Department better prevent, respond to, and prepare for COVID-19. The Liaison also operates as the Department's administrative rules coordinator.





# Office of the Commissioner



## ***Interoperable Communications Bureau***

The Department of Public Safety's Interoperable Communications Bureau is responsible for the administration of the Iowa Statewide Interoperable Communications System (ISICS). That includes the daily monitoring of over 32,000 radios as well as overseeing the health of 92 tower sites. ISICS is governed by the ISICS Board, which is comprised of members appointed by Governor Kim Reynolds. The development of ISICS began in 2007 and was completed in 2020. The statewide system was designed to provide interoperable communication for the entire state, with mobile radio coverage for at least 95% of the state at no cost to users. The DPS Interoperable Communications Bureau includes four (4) State Communications Centers, strategically placed across the state, that provide dispatch services to emergency responders. State Communication Dispatchers provide training on ISICS, such as how to access the system, patch resources together, and teach policies/protocol. The Communications Bureau is responsible for issuing all Amber Alerts as well as assisting local agencies with Amber Alert packets.



## ***Governor's Traffic Safety Bureau***

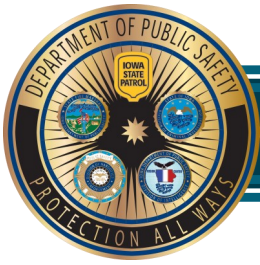
The Governor's Traffic Safety Bureau (GTSB) administers the State of Iowa's allocation of federal highway safety funds from the National Highway Traffic Safety Administration (NHTSA) as authorized by the Fixing America's Surface Transportation (FAST) Act. In partnership with public and private entities, highway safety programs are developed and implemented to reduce traffic crashes and resulting fatalities, injuries, and property damage. These programs include enforcement, education, media/outreach, data, and engineering. Statewide crash data is utilized for a performance-based approach with the goal of encouraging safe driving behaviors. Annually, the GTSB hosts a Governor's Highway Traffic Safety Conference for traffic safety stakeholders and partners. In FY 2020, Iowa's seat belt compliance rate climbed to 95.2%, an all-time high. In FY2020, the GTSB managed 356 contracts totaling \$7,573,260.



## ***Professional Development Bureau***

The Professional Development Bureau (PDB) is responsible for facilitating training for approximately 550 sworn peace officers in the Department. During CY2020, the PDB has coordinated or will coordinate the following trainings: Rifle optics installation and qualifications, CPR re-certification, Ethics, Dependent Adult/Child Abuse, Preventing Sexual Harassment, First Line Supervisors, All Iowa Hazard Plan, IT Security Awareness, 2020 Legislative Law Update. All sworn officers also received training with life-like, scenario-based training via the MILO Range firearms training simulator. The ISP division received additional training in Emergency Vehicle Operations and updates to accident investigation and Verbal Defense and Influence. The PDB also coordinated medical physicals and physical fitness training for all sworn officers in the Department. Additionally, this bureau completes the background investigations of all new sworn and non-sworn members of the Department and facilitates the DPS basic academy.

The Professional Development Bureau spent a great deal of the past calendar year completing a basic academy in April 2020 and beginning another academy in August 2020. This class will graduate in early January 2021. The Bureau continues to focus on new and innovative recruitment efforts to attract and hire top-tier employees into our ranks.



# Office of the Commissioner



## **Professional Standards Bureau**

The Professional Standards Bureau (PSB) is the internal investigative unit for DPS. When a complaint is filed against one of the Department’s employees, the PSB has the responsibility to conduct or supervise a thorough internal investigation. As a result of the 41 alleged misconduct investigations in CY2019, six were found to be sustained, meaning it was determined that the accused employee committed all or part of the alleged act(s) of misconduct. The PSB also tracks instances where a member of the public notifies the PSB to praise the efforts of an employee. In CY2019, the PSB received 42 commendations. In CY2019, the PSB utilized an Early Intervention System (EIS), which is designed to assist supervisors and managers in identifying employees experiencing indicators of activities or behaviors that are not in the best interest of the health and safety of the employee, the Department, the State, or the public.



## **Accreditation Director**

The Accreditation Director is responsible for the continual review and updating of the Department’s policies and procedures to ensure compliance with CALEA standards evaluated during the accreditation review process. The Iowa Department of Public Safety is accredited through the Commission on Accreditation for Law Enforcement Agencies (CALEA) and has held this accreditation since 2011. Maintaining our accreditation requires us to continually examine our policies and procedures, subject to cyclical reviews by independent CALEA assessors, to ensure we are operating in accordance with nationally recognized best practices. The award of accreditation represents our commitment to professional excellence in the areas of policy and procedures, administration, operations, and support services. Today, Iowa DPS is one of only 10 Iowa law enforcement agencies with CALEA accreditation.



## **Strategic Communications Bureau**

The Strategic Communications Bureau oversees over-arching strategic communication plans to meet the goals of enhancing the public image of the Department. The Bureau manages the messaging and content process for digital tools, including the website and social media accounts. The Bureau also coordinates responses to general information and Iowa Chapter 22 public information requests. The Bureau develops the media relations program and consists of a Strategic Communication Bureau Chief who handles general inquiries. The Bureau Chief partners with a team of Public Information Officers (PIOs) assigned to the Iowa State Patrol, the Patrol’s team of Public Resource Officers, and the Department's investigative operations. The Bureau works closely with the Commissioner and the Policy Advisor to help communicate the vision, stay current on events and opportunities, and identify issues.



# Administrative Services Division



The Administrative Services Division is comprised of three bureaus and the human resources office. These units provide support services to DPS and direct services to the citizens of Iowa, law enforcement, and other criminal justice agencies.

## **Finance Bureau**

The Finance Bureau provides support services to all divisions within the Department through centralized budget preparation, accounting, and claims processing. In FY2020, over \$49.6 million in non-payroll expenses were processed on behalf of all the divisions. The Bureau also maintains the Department's fixed-assets inventory, valued at over \$100 million, and serves as the custodian of all seized cash and valuables until disposed of as directed by court order or other mandate.

## **Human Resources and Peace Officer Retirement**

The Human Resources and Peace Officer Retirement areas ensured the proper payment of salaries and benefits to employees and retirees during FY2020. The Human Resources Office paid more than \$105 million in salaries and more than \$33.6 million in retirement benefits.

## **Program Services Bureau**

The Program Services Bureau serves the criminal justice community and the general public through four statutory program areas, including: Uniform Crime Reporting (UCR) Program Administration; Weapons Permit Program Administration; Private Investigative, Private Security and Bail Enforcement Licensing; and the Fire Safe Cigarette Certification Program.

## **Technology Services**

### **Bureau**

The Technology Services Bureau coordinates technology needs by providing, maintaining, and securing the data and telecommunications infrastructure for the Department. Additionally, the Bureau maintains the Iowa Online Warrants and Articles System (IOWA System), a computer system and network that provides access to a wide variety of criminal justice information for police departments, sheriffs' offices, Iowa courts, county attorneys, federal law enforcement agencies, and various other criminal justice and public safety agencies throughout Iowa. Such data includes wanted/missing persons, stolen vehicles and articles, protective orders, sex offenders, motor vehicle registration files, driver's license records, criminal history records, and correctional information. The network also provides a gateway to other states via the International Justice and Public Safety Network (Nlets) and the FBI's National Crime Information Center (NCIC), and to other countries through INTERPOL.

### **Private Investigative, Private Security, and Bail Enforcement Licensing**

Chapter 80A of the Iowa Code stipulates that private security, private investigative, and bail enforcement agencies and their employees doing business in Iowa must be licensed. The Private Investigative, Private Security, and Bail Enforcement Licensing Section processes and issues licenses and renewals for such agencies and employees. This process includes fingerprint-based criminal history record checks, verification of bonding, and proof of financial responsibility. At the end of FY 2020, there were approximately 9,750 valid employee ID cards held by private security, private investigative, and bail enforcement employees. For the same period, there were 316 agency licenses (Private Investigative, Private Security, and Bail Enforcement).

### **Weapons Permit Program**

This program develops permit to carry weapons-related forms, issues the non-resident professional permit to carry weapons, and issues state peace officer permits to carry weapons. This section also frequently researches and responds to firearms and other related questions from sheriffs' offices and the general public.

In CY2019, 48,650 five-year permits were issued. In addition to the permits issued in CY2019, permits issued in the prior four years remain valid, except for a small number revoked or suspended for cause. In all, approximately 390,000 Iowans hold a Permit to Carry Weapons, most of which are issued by the county sheriff.





# Division of Criminal Investigation



## **Criminalistics Laboratory**

The DCI Criminalistics Laboratory employees provide professional forensic scientific services and support to the criminal justice community throughout Iowa.

The lab is accredited under the American Society of Crime Laboratory Directors Laboratory Accreditation Board's International (ISO-based) accreditation program and provides forensic science capabilities to the Iowa criminal justice community in the following disciplines: **Arson and Explosives, Crime Scene Response/Processing, Breath Alcohol, Drug Identification, DNA (casework and offender profiling), Impression Evidence (latent prints, tire tracks, footwear), Firearms and Tool Marks, Photography & Video Enhancement, Questioned Documents, Toxicology and Trace Evidence.**

Early in FY2020, the DNA Section of the DCI Criminalistics Laboratory completed a Lean Six Sigma process efficiency project aimed at decreasing DNA case assignment backlogs and shortening the average turnaround times for processing DNA assignments. Also in FY2020, five additional DNA criminalists appropriated to the DCI lab completed their training and began working cases. The combination of additional staff and process efficiency gains resulted in DNA backlogs decreasing from 783 total case assignments at the end of FY2019 to 186 total case assignments at the end of FY2020. As the backlog of older cases has dropped, the average turnaround time has come down from 221 days in FY2019 to 151 days in FY2020. The backlog of DNA cases has continued to fall in the early months of FY2021, and turnaround times have also dropped to an average of 49 days as of October 2020.

The Division of Criminal Investigation (DCI) was created in 1921 to provide investigative support and expertise to law enforcement agencies across the state. Today, the division is comprised of four functional areas: Criminalistics Laboratory, Field Operations Bureau, Special Enforcement Operations Bureau, and Support Operations Bureau.

### 2020 DCI Staffing

Sworn Personnel.....114  
Crime Lab Personnel.....59  
Other Civilian Staff.....43

### Crime Lab by the Numbers in FY2020:

Case Assignments Created.....18,696  
Case Assignments Completed.....18,556  
Case Assignment Backlog.....2,929  
Case Assignment Average Turnaround.....77 days

Also, in FY2020: The DCI Lab processed 6,138 convicted offender DNA profiles into CODIS (Combined DNA Index System), which resulted in 138 hit reports, and made 1,221 entries into NIBIN (National Integrated Ballistic Information Network), resulting in 239 leads.



## **SPECIAL ENFORCEMENT OPERATIONS BUREAU**

Special Enforcement Operations Bureau (SEOB) is responsible for the investigation and enforcement of Iowa gambling laws. The activities of the SEOB include conducting criminal investigations, licensing background investigations, and regulatory activities at 19 state-licensed casinos and racetracks in Iowa as well as other gambling-related investigations.

Special Agents assigned to this bureau carry out a wide range of duties, including criminal investigations related to gambling violations, fraud, theft and money laundering; due diligence investigations related to companies and individuals involved with casinos, sports wagering companies, and fantasy sports operators in Iowa; and regulatory reviews and investigations in conjunction with the Iowa Racing and Gaming Commission.

### **FY2020 – SEOB Investigations and Inspections**

Felony charges.....109  
Misdemeanor charges.....233  
Other calls for service.....2,377  
Business entity backgrounds.....27  
Key personnel backgrounds.....85  
Other personnel backgrounds.....4,729  
Regulatory reviews.....14,882



# Division of Criminal Investigation



## Field Operations Bureau

This Bureau is best known as Iowa’s “Detective Bureau” which conducts and coordinates complex criminal investigations collaboratively with local law enforcement agencies regarding felony crimes against persons and property. Employees assigned to this bureau work in areas of the Major Crime Unit, Cyber Crime Unit, Sex Offender Registry, and Missing Person Information Clearinghouse.

## Major Crime Unit

These agents conduct and coordinate complex criminal investigations throughout the state of Iowa. The types of cases that MCU special agents work include death investigations, child abductions, kidnappings, sexual assaults, public corruption, officer-involved shootings, and major thefts and frauds. These agents provide expertise during the investigative process, which includes major case coordination, witness testimony, search warrant execution, witness and suspect interviews, crime scene searches, and evidence collection.

<b>FY2020 – Major Crime Unit</b>	
Major Crime Unit Sworn Special Agents.....	29
Major Crime cases opened.....	278

**Technology Support** – Because the Major Crime Unit identified a need for a dedicated special agent to assist investigations with technology support, a new position was created this year. We selected and assigned a special agent to this role to assist not only DPS, but also our local and federal partners across the state. The requests for assistance that this special agent receives cover a broad spectrum of technological issues. Investigations that the special agent assists with include homicides, sex abuse, abductions, missing persons, child pornography and exploitation, arson, robbery, burglary, serious assaults, and human trafficking. The special agent also receives requests for support on harassment, stalking, and domestic abuse investigations.

This agent must have the ability not only to apply for and execute search warrants on digital devices, but also to interpret the data found. Digital forensic evidence can often take an agent anywhere from a few days to hundreds of hours to interpret for one investigation. Technical case support falls primarily into three areas: emergency requests to locate a missing/ endangered person; data analysis from major crimes; and the location of felony fugitives.

For FY2020, the first year this role has existed, technology assistance was provided at:

- Outside agency request: 79 times
- DCI/DPS request: 24 times

## Cyber Crime Unit

The Cyber Crime Unit is responsible for criminal investigations involving digital technology and a variety of media sources. Almost every major investigation—from homicide, to fraud, to child exploitation—involves voluminous amounts of digital information.

Analyzing and retrieving vital evidence from digital source media (e.g., smart phones, computer hard drives, optical media, etc.) requires a comprehensive forensic examination. These examinations are conducted by digital forensic examiners assigned to the Cyber Crime Unit and often take months to complete. The successful resolution of these high-profile investigations commonly hinges on the recovery of key evidence during the forensic examination of electronic devices and storage.

Cyber crime is rapidly becoming a principal element of criminal activity nationally and in the state of Iowa. Law enforcement must have the requisite specialized services available to meet this growing need for cyber investigation and analysis. Although these investigations present increasingly novel and daunting challenges as technology advances, law enforcement has to stay one step ahead in order to remain effective at thwarting digital threats to our national security, our children’s safety, our financial integrity, and more.





# Division of Criminal Investigation



## Sex Offender Registry

Chapter 692A of the Iowa Code established the Iowa Sex Offender Registry (SOR), in July of 1995. The registry lists the name and current address of offenders convicted or adjudicated of a criminal offense against a minor, sexual exploitation, or a sexually violent crime. Special agents assigned to the SOR work in coordination with Iowa sheriffs' offices to track and monitor current registered sex offenders to ensure their compliance with registration requirements set forth in the Iowa Code. The civilian employees of the unit are responsible for tracking individuals who have committed sexually related offenses.

FY2020 Total number of registered sex offenders.....6,354

FY2020 Total sex offender non-compliance cases.....37

## Administration/MPIC/Transcription

**Administration** – Employees in this area provide administrative support for DCI leadership and are responsible for processing travel requests and subsequent requests for reimbursement and payroll for employees.

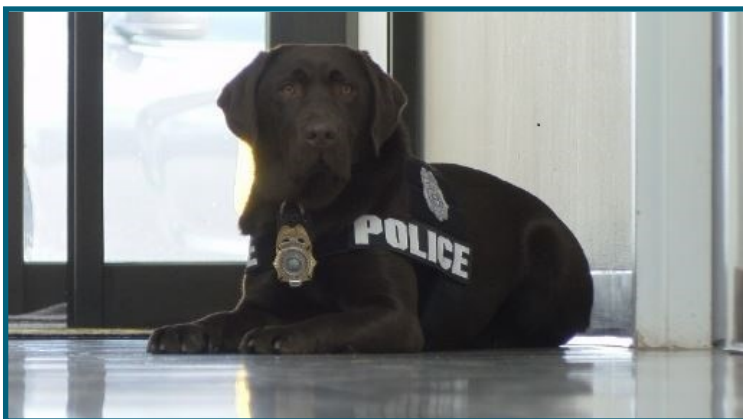
**Transcription** – Employees in this unit process pieces of dictation from multiple types of media. Many of these are for cases that are high profile, which demand a tight turnaround time and high levels of accuracy. On average, the unit prepares over 2,600 pieces of dictation a year.

**Missing Person Information Clearinghouse (MPIC)** - The MPIC Coordinator assists in helping to locate missing persons through public awareness, social media, and cooperation, and also educates law enforcement officers and the general public about missing person issues. The clearinghouse maintains a close liaison with the National Center for Missing and Exploited Children.

In 2009, the MPIC became involved in the National Missing Children's Poster Contest, whereby each year 5<sup>th</sup> graders from across the country create posters showing their compassion for our country's lost and missing youth by using the theme "Bring Our Missing Children Home." The DCI honors those students each year by hosting a reception for the 5<sup>th</sup> graders who excelled in visually depicting the harsh realities of child abduction.

FY2020 Total number of missing adults in Iowa.....767

FY2020 Total number of missing juveniles in Iowa.....3,977



*DCI's first-ever K9, electronic-detection K9 Mousse, joined the force in 2020. Her handler is Special Agent Mike McVey, stationed in Cedar Rapids, of the ICAC/Cyber Unit. Mousse is specially trained to sniff out cyber evidence like thumb drives, SD cards, cell phones, and other electronic devices in indoor and outdoor environments, including water. She assists law enforcement at search warrant sites as they work to stop sexual predators who target children.*





# Division of Criminal Investigation



## **SUPPORT OPERATIONS BUREAU**

The Support Operations Bureau consists of the AFIS/ Fingerprint Section, Criminal History Dissemination Section, and Records and Identification Section.

**AFIS/Fingerprint Section** - This section supports the fingerprint database utilized by all law enforcement agencies in the state of Iowa and carries the responsibility of submitting arrest fingerprints to the Federal Bureau of Investigation (FBI). Additionally, this section submits fingerprints to the FBI for non-criminal-justice national criminal history record checks.

**Records and Identification Section** - This section is the central repository for all official Iowa criminal history records that are fingerprint-based. This information is used in a variety of critical areas, including sentencing determinations, parole and probation recommendations, decisions regarding the issuance of weapon permits, and decisions by prosecutors. In 1996, Iowa criminal history information became available to the public for a nominal fee. The ability of the public to access criminal history information has enabled various licensing entities and employers to make more informed decisions regarding applications for employment or licensure in areas such as healthcare, childcare, and other positions of trust. These records contain information regarding arrests, court dispositions, custody data, and movement within the correctional institutions. This section also includes three Criminal History Auditors, each responsible for conducting audits and providing training. During FY2020, the Division hired and trained three new criminal history auditors. In FY2020, these three auditors, albeit new in their position, established rapport and relationships with a wide variety local agencies, resulting in 20 Iowa counties and 109 agencies being audited. Auditors facilitate training for law enforcement agencies, county attorneys, and clerks of court to ensure criminal history information is submitted to DPS in accordance with the Code of Iowa.

**Criminal History Dissemination Section** – For a nominal fee, this section provides criminal history record information to various entities including: businesses, schools, daycares, healthcare facilities, and county attorneys. In addition to providing Iowa criminal history records to the public upon proper request, this section is responsible for Iowa's compliance with rules promulgated by the National Crime Prevention and Privacy Compact that allows access to national criminal history record information for non-criminal-justice purposes when there is State or Federal legislation authorizing such access.

**DCI Internship Opportunities** - During FY2020, the internship program was canceled due to COVID-19, but our intention is to reinstate it in FY2021 in order to provide valuable educational opportunities to students who are interested in careers with a law enforcement agency.

### ***FY2020 Support Ops Statistics***

New Criminal Records Created – 19,408

Automated Criminal Records – 804,023

State Criminal History Checks – 243,835

National Criminal History Checks – 36,961





# Division of Narcotics Enforcement



The Division of Narcotics Enforcement (DNE) serves as the lead state agency in providing public safety through investigative enforcement of laws relating to narcotics and other controlled substances. DNE's mission statement indicates that our agents "With pride and integrity, provide a professional service to the people in significantly reducing the supply of illicit controlled substances through specialized enforcement and training."

## Special Agents

The Division of Narcotics Enforcement has 34 Special Agents, four Special Agents in Charge, an Assistant Director, and two civilian employees at 17 offices throughout the state. The primary duty and responsibility of these Special Agents is to conduct complex criminal investigations of major drug trafficking organizations. These criminal organizations are responsible for the vast majority of the supply of illicit controlled substances that are distributed and abused in Iowa. In FY2020, agents disrupted or dismantled 79 Drug Trafficking Organizations.

The division primarily focuses its investigative efforts on methamphetamine, powder and crack cocaine, and marijuana. Heroin, pharmaceutical diversions, and synthetic substances also require investigative resources and enforcement efforts due to their devastating effects.

In FY2020, Special Agents observed an alarming trend in terms of bulk seizures and purity levels of methamphetamine. In addition, the distribution and consumption of heroin in Iowa are rising in parallel with national trends, yielding deadly consequences.

## Protecting Iowa's Children

The National Alliance for Drug Endangered Children defines drug-endangered children as those who are at risk of suffering physical or emotional harm as a result of illegal drug use, possession, manufacturing, cultivation, or distribution. They may also be children whose caretaker's substance abuse interferes with the caretaker's ability to parent and provide a safe and nurturing environment.

Special Agents are committed to identifying drug-endangered children and ensuring that appropriate interventions occur for the children's health and safety.

## Supporting Local Law Enforcement

Currently, there are 17 state-grant-funded drug task forces and four federal task forces operating in the state. Special Agents are assigned to these task forces or work in collaboration with them on a regular basis. In addition, Special Agents respond to all requests for drug investigative services from counties and municipalities without established task forces, along with all law enforcement divisions of DPS.







# Division of Narcotics Enforcement



## Focus on Rural Iowa

Special Agents continue to investigate and seize large quantities of highly pure methamphetamine throughout the state of Iowa. Recently, we have seen a shift to where many of these large seizures are happening in communities with populations of less than 10,000.

The increase in methamphetamine purity followed Iowa's success in limiting clandestine labs. A negative corollary of that victory, 99-100% pure methamphetamine began entering the state as those labs dwindled. This high-purity form of the drug has migrated to smaller communities because of a saturated Iowa market that has driven prices down and the attraction of a smaller law enforcement presence in sparsely populated areas.

## Impact on Corollary Crime

The proactive work of agents has a significant impact on other crime that naturally follows or results from drug use, abuse, and distribution. In FY2020, there were numerous crimes committed with a direct nexus to drug use, abuse, dependency, and distribution. These crimes included: Forgery, Theft, Robbery, Fraud, Accidental Overdose Deaths, Assault, Murder, Child Abuse, Prescription Fraud, Vehicular Accidents/Homicide, Home Invasion, and Burglary. The amount of resources we dedicate to narcotics enforcement efforts in Iowa has a direct and positive impact on the safety of all citizens.

## Seizures Fiscal Year 2020

Methamphetamine...	189,015 (g)
Cocaine.....	2,366 (g)
Crack Cocaine.....	469 (g)
Heroin.....	19,108 (g)
Marijuana.....	566,411 (g)
Marijuana Plants.....	20,034
Ecstasy.....	364 (g)
Pharmaceuticals.....	1,150 (du)
Firearms.....	529
Investigations.....	579
Search Warrants.....	538
Drug Trafficking Organizations (dismantled/disrupted).....	79
Drug Endangered Children.....	58
<b>Methamphetamine Labs</b>	
Labs seized.....	15



**TIP HOTLINE: (800) 532-0052 or [dneinfo@dps.state.ia.us](mailto:dneinfo@dps.state.ia.us)**

DNE maintains a toll-free "hotline" to allow citizens to report suspected drug activity. The hotline has proven a success, garnering tips on drug activity and providing a line of communication for individuals wishing to cooperate with DNE. Every tip that comes into the hotline or that is submitted to DNE via anonymous email is distributed to one of the 17 field offices for evaluation and follow up.





# Division of Intelligence and Fusion Center



## Intelligence Operations Bureau

The Division of Intelligence and Fusion Center (DOI/FC) is designated as Iowa's Intelligence Fusion Center in accordance with the National Strategy for Information Sharing. The Iowa DOI/FC is unique compared to other Fusion Centers as it consists of Special Agents, assigned to regions throughout Iowa, as well as Criminal Intelligence Analysts.

The DOI/FC serves as the Central Coordinating Agency for the Law Enforcement Intelligence Network (LEIN). DOI/FC coordinates information sharing related to criminal activity and provides support to all enforcement divisions of DPS, as well as local, state, and federal law enforcement and homeland security partners in Iowa.

The Iowa Law Enforcement Intelligence Network (LEIN) is an award-winning program established by the Department of Public Safety in 1984. State, county, and local law enforcement agencies from across the state of Iowa provide support to LEIN operations. LEIN's membership consists of law enforcement officers who have successfully completed a two-week Criminal Intelligence course conducted by the DOI/FC. LEIN members work together to accomplish two related objectives:

- 1. Develop and disseminate knowledge about significant criminal conditions which affect the state of Iowa; and,**
- 2. Use this knowledge to identify, investigate, and remove these criminal conditions.**

One of the DOI/FC's core missions is to proactively identify individuals or groups who are committing crimes; and to coordinate with our partners to bring these groups to justice. Another core mission is to provide useful information to law enforcement agencies as well as private sector contacts in an effort to make Iowa a safer place.

In order to fulfill the DOI/FC's core missions, Special Agents assigned to the DOI/FC engage in law enforcement planning, intelligence collection, and operational activities to prevent crime and terrorism. This is achieved through sharing information proactively, recognizing existing or emerging threats, and developing intervention strategies. Special Agents also provide field support to all divisions of DPS and to police departments, sheriffs' offices, and federal agencies in Iowa that need investigative and technical equipment services. Special Agents assigned to the DOI/FC are also participants in the FBI Joint Terrorism Task Force (JTTF), the FBI's Field Intelligence Group, and the U.S. Marshals Fugitive Task Force.

## Accolades

Members of the Division of Intelligence and Fusion Center were awarded the National Intelligence Professional Award from the Office of the Director of National Intelligence for their work on a pilot project with several other Fusion Centers across the country.



*Governor Kim Reynolds looks on with Commissioner Bayens outside DOI's "Watch Room" as more than 500 agents and officers execute 45 simultaneous search warrants across the Des Moines metro in the largest such operation in Iowa history. Multiple agencies, including federal partners, worked for almost a year to bring down a ring of drug and weapons traffickers, 25 of whom were arrested that day. Authorities seized 37 firearms, 1 ounce of methamphetamine, 3 kilos of cocaine, 18 lbs. of marijuana, 1.5 ounces of heroin, and \$50,000 in cash during the operation.*



# Division of Intelligence and Fusion Center



## Analysis and Homeland Security Bureau

Additionally, Criminal Intelligence Analysts support major investigations by evaluating information to gain leads and/or to employ visualization techniques to help investigators and prosecutors explain complex cases to others.

One of the core functions of a Criminal Intelligence Analyst is fulfilling requests for information (RFIs). RFIs can range from the fairly simple, such as a request for an individual's address or phone number, to the time-intensive, as when the request requires finding as much information as possible on a subject. The latter could result in the querying of as many as 40 data sources and could take hours to complete. This case support includes investigations related to homicides, drug trafficking, robberies, child abductions, missing persons, and multi-jurisdictional organized criminal activity.

The Division of Intelligence applies the intelligence cycle to accomplish the tasks outlined above. The intelligence cycle, as it pertains to criminal intelligence, is the process of developing raw information into finished intelligence for key consumers, including policymakers, homeland security officials, law enforcement executives, investigators, and patrol officers. These consumers use this finished intelligence for decision making and action. Intelligence may be used, for example, to further an ongoing investigation, or to plan the allocation of resources. The intelligence cycle consists of the following five steps: planning and direction, collection, processing, analysis and production, and dissemination.

DOI/FC personnel participate in regional and national associations that set standards for professionals working in this field. On a monthly basis, the DOI/FC briefs the Governor as well as other key leadership members on issues of importance. The DOI/FC remains committed to offering a highly collaborative service to enhance the safety of Iowans.

### Analyzing Intelligence Data

Requests for Information.....	16,079
Project Hours.....	3,849
Shift Briefs Issued.....	253
Shift Brief Items.....	2,736

### Intelligence Operations Support

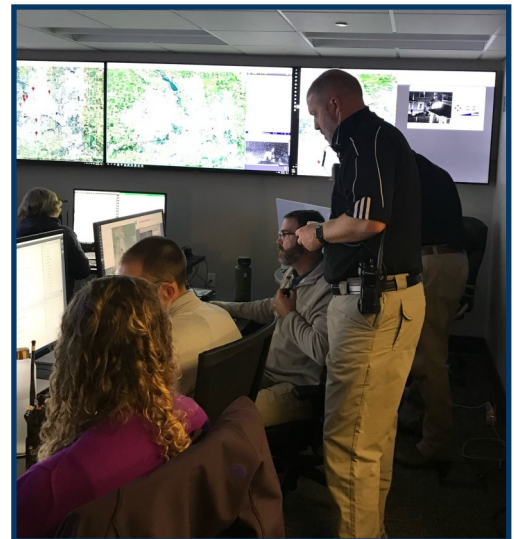
Investigative Case Support.....	379
Technical Support.....	364

### Securing the Homeland

Threat Assessment for Large— Gatherings.....	2
Emergency Ops Activations.....	5
Exercise Planning.....	3
Intel Meetings.....	173



Analysts inside DOI's "Watch Room" during a joint city/state/federal operation.







# Iowa State Patrol Division

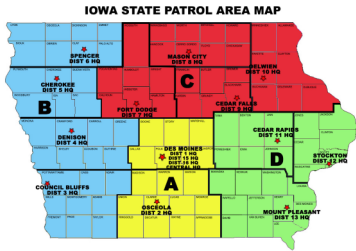


The Iowa State Patrol's primary mission is saving lives through traffic enforcement. The State Patrol is uniquely positioned to respond and provide sustained assistance to local agencies during large scale events or natural disasters occurring in our state. Historically, these events have included prison disturbances, college campus unrest, high-risk warrant execution, tornadoes, flooding and dignitary visits.

The Iowa State Patrol is responsible for providing law enforcement services to rural and metropolitan areas statewide. Troopers patrol and conduct traffic enforcement on Iowa's highways and the interstate systems. Additionally, our personnel provide police services throughout the state for many special events, including the State Fair, county fairs, town festivals, and large sporting events, such as races at the Iowa Speedway. During the fall, Troopers assist the University of Iowa and Iowa State University with security and the increased vehicle and pedestrian traffic during home football games.

The Iowa State Patrol provides support services to law enforcement agencies and other government entities including state, federal, county, and city partners. Examples include, but are not limited to, executive protection services and legislative security, technical collision and reconstruction investigations, vehicle theft, crisis negotiators, critical incident debrief teams, canine unit search support, tactical response teams, public resource officers, and criminal interdiction teams. The Iowa State Patrol also provides enforcement, search, and surveillance services through the only law enforcement aircraft assets available in Iowa.

The Iowa State Patrol is divided into four areas and 15 districts statewide, with buildings in each of the districts that are clearly marked as Iowa State Patrol offices. Some Troopers in each district or each area are assigned to specialty teams. Each district has a Lieutenant who serves as the District Commander with Sergeants who serve as Assistant District Commanders. Captains are assigned to supervise each of the four areas.



Each calendar year, the Iowa State Patrol establishes its primary goals. In FY2020, our goals focused on **S**eat belts, **I**mpaired driving, **D**istracted driving, and **E**xcessive speeding. By getting the public to "**S.I.D.E.** With Us", these goals will aid in reducing the traffic-related fatalities below 300 annually. The Iowa State Patrol worked with local agencies throughout the state addressing traffic safety. In CY2019, Iowa saw the number of fatalities increase to 336 from 319 deaths in CY 2018. Like many other states, Iowa has experienced a tremendous uptick in the number of egregious (over 100mph), and excessive (25 mph over limit), speed violations. Traffic volumes that were reduced due to COVID19 have increased, and fatalities are again on the rise.

## Road Troopers

Although the duties of a State Trooper have increased, the motto and mission of the Iowa State Patrol remain the same. The motto of "Courtesy, Service, and Protection" provides the framework of how our personnel approach every aspect of their duties. The mission of "saving lives" serves as the primary purpose for enforcement efforts.

In FY2020, the Iowa State Patrol developed four data-based initiatives; Unbelted drivers, Impaired Drivers, Distracted Driving, and Excessive Speed were identified as leading causes of crashes and personal injury. With reduced traffic volumes experienced due to COVID19 restrictions, coupled with the State Patrol's response to several civil unrest situations, enforcement goals continued to be a point of emphasis as data showed an increase in fatalities and excessive speeding. Focusing enforcement efforts on those four initiatives, Troopers issued 6,853 seatbelt, 73,777 speeding, and 679 distracted driving citations; arrested 1,339 impaired drivers; investigated 4,280 crashes; and assisted 15,307 motorists in need.



- During FY2020, Troopers patrolled 11,688,699 miles on Iowa roadways and stopped 176,189 vehicles.
- Iowa State Troopers worked 14,105 hours in response to civil unrest, demonstrations, or similar events throughout the state in FY2020.







# Iowa State Patrol Division



## ***Crisis Negotiators***

During FY2020, the ISP Crisis Negotiation Teams responded to a total of 47 calls for service, which resulted in a total of 16 lives being saved as a direct result of negotiator efforts. These calls included armed and unarmed suicidal and barricaded subjects, armed subjects with hostages, high-risk warrants that turned into barricaded subjects, and suicidal and mentally ill subjects who were in public locations. Because of their knowledge, skills, and abilities, the ISP Crisis Negotiator Program maintained a 100% success rate in preserving the lives of all subjects who were able to engage in negotiations. While the Crisis Negotiation Team is an Iowa State Patrol Unit, their expertise is utilized by other law enforcement agencies throughout the state of Iowa. Several of the negotiators are also Verbal Defense & Influence (de-escalation) instructors.

## ***Technical Collision Investigation***

The Technical Collision Investigation Unit and Reconstructionist program within the Iowa State Patrol consists of troopers who receive additional training in collision investigation and reconstruction. These troopers are called to investigate collisions involving serious injury or death. The Technical Collision Investigation Coordinator also provides basic, advanced, and technical collision investigation instruction to all law enforcement officers in the state at the Iowa Law Enforcement Academy. They also provide updated training for all current Iowa State Patrol Technical Collision Investigators and Reconstructionists.

In FY2020, of the 336 fatality crashes that occurred, ISP Technical Collision Investigators across the state conducted 142 of the technical crash investigations. These Troopers are trained in the use of evidence collection, algebraic speed calculations, crash data recording retrieval, and the use of Total Station mapping and drawing software. The Iowa State Patrol Technical Collision Investigators use 34 Total Stations and three Robotic Total Stations to accurately map and measure collision scenes. These Troopers also respond to requests from the Division of Criminal Investigation for crime scene measurements and from the State Fire Marshal's Office for fire scene measurements using the Total Station mapping equipment. Crash Reconstruction Troopers also utilize Unmanned Aerial Vehicles (UAVs) to complete photogrammetry, scene measurement, and vehicle exams and are all FAA-certified UAV pilots.

The Technical Collision Investigation Unit also utilizes Bosch Crash Data Retrieval kits. This technology has the capability to assist Troopers in explaining how a crash occurred by indicating how fast the vehicle may have been traveling in the final seconds before an impact.





# Iowa State Patrol Division



## Disaster Response

In times of disaster, the Iowa State Patrol provides Troopers, equipment, and aircraft to assist in disaster response. During snowstorms, the State Patrol coordinates with the Department of Transportation on road closures. The State Patrol also rescues stranded motorists during heavy snow events and oversees the removal of stranded vehicles. In times of other weather-related disasters, such as floods or tornadoes, the Iowa State Patrol provides Troopers for traffic control, aircraft surveillance, and law enforcement, coordinating its resources through requests from the Iowa Department of Homeland Security. In FY2020, the Iowa State Patrol was heavily involved with 343 relays of PPE, Test Iowa site security, and providing guidance to local law enforcement and Midwest state agencies on pandemic issues. Troopers also were instrumental in response and recovery efforts following the Derecho-related storm damage throughout Iowa. This included assisting local law enforcement agencies and utility companies in their efforts.

## Air Wing

The Iowa State Patrol Air Wing is available to assist city, county, state, and federal agencies in a multitude of ways. Since the unit's inception, the primary mission has been to assist in enforcing Iowa's traffic laws from the air. In FY2020, Trooper Pilots generated 3,246 traffic enforcement contacts utilizing the aircraft. As the only law enforcement air asset in the state of Iowa, they are increasingly called upon to provide specialized flights. These include aerial searches for missing persons or fugitives from justice, surveillance flights for criminal investigations, relaying emergency medical supplies, providing traffic control during large public events, safely monitoring motor vehicle pursuits, and providing government officials the opportunity to assess natural and man-made disasters from above.

The Air Wing currently consists of seven fixed-wing aircraft located at five airports around the state and operated by six Trooper Pilots. Two of the aircraft are equipped with thermal imaging (FLIR) cameras that are approximately eight years old. The two oldest aircraft have reached the end of their service life. Four of the six pilots are retirement eligible in two years.







# Iowa State Patrol Division



## Public Resource Officers

The Public Resource Officers (PRO) of the Iowa State Patrol were established to provide educational presentations for the public on motor vehicle safety related topics. These topics have expanded over the years to include: internet, bicycle, pedestrian, and campus safety programs, to name a few. The State Patrol PROs provided over 2,953 presentations in FY2020 to schools, places of worship, service clubs, and businesses throughout the state. The Public Resource Officers continue to promote the message of the Iowa State Patrol and traffic safety through local media contacts and social media. In FY2020, they had the opportunity to participate in 1,093 public service announcements or interview with the media. Social media continues to be a great tool to keep the Iowa State Patrol in contact with the public and get the message out regarding traffic safety. The PROs' roles are instrumental in providing education to the public on safety issues.

## Honor Guard

The Iowa State Patrol Honor Guard provides one of the most treasured missions. They have the humble responsibility to represent the Iowa State Patrol at any function when appearance and professionalism are called upon. They represent the Department when a Trooper is killed in the line of duty. They also represent the State of Iowa in and out of state at services for officers killed in the line of duty. They provide flag folding and burial services for our retired members. Every year, the State Patrol Honor Guard plays a significant role at the State Peace Officers Memorial Ceremony located at the Oran Pape State Office Building. The Honor Guard trains on a yearly basis. Currently, 29 Troopers and nine Supervisors serve on the ISP Honor Guard.

The Honor Guard participated in over 36 events this past calendar year. Members represented the Iowa State Patrol at funerals in Iowa as well as nine other states for law enforcement officers killed in the line of duty. Honor Guard members represented the Iowa State Patrol by attending training with the Delaware State Police. Additionally, they provided their service at 11 retiree funerals. The Honor Guard members represented the Iowa State Patrol along with local and county law enforcement at the 2020 Peace Officer Memorial, which was virtual due to COVID.



*Trooper Ryan Zenor, ISP K9 Coordinator, and his partner, narcotics K9 Milo, a Belgian Malinois.*





# Iowa State Patrol Division



## ***Tactical Units***

The mission of the Iowa State Patrol Tactical Teams is to resolve, through teamwork and special tactics, situations that are beyond the normal scope of “routine” law enforcement. The Iowa State Patrol Tactical Teams, consisting of 48 Troopers from across the state, are available to assist Federal, State, County, and City agencies when requested and when specially trained and equipped personnel are necessary for a successful resolution. In FY2020, the Iowa State Patrol Tactical Teams responded to 59 high-risk calls for service, up from 49 last year. Situations in which the Iowa State Patrol Tactical Teams may be called upon to provide service include the following: high-risk search warrants, clandestine lab warrant service, arrest warrants for high-risk suspects, civil and institutional disturbances, barricaded suspects and hostage situations, field searches for fugitives and missing persons, surveillance operations, natural disaster response, VIP security details, Homeland Security operations, Weapons of Mass Destruction incidents, and response to mass casualty incidents.

In addition, Iowa Homeland Security and Emergency Management Division (HSEMD) has mandated response protocols to perceived Weapons of Mass Destruction (WMD) events involving Chemical, Biological, Radiological, Nuclear or Explosive (CBRNE) threats. This includes a law enforcement tactical response capability. This is accomplished utilizing tactical teams that are capable of conducting high-risk tactical missions in a CBRNE environment. The Iowa State Patrol dedicates 24 Tactical Team members to this response capability.

## ***Critical Incident Stress Management Team***

The purpose of the Critical Incident Stress Management Program and Team (CISM) is to provide employees and other law enforcement agencies and their personnel with mental health support associated with their involvement in certain highly traumatic events and to provide support and education about critical incident stress management.

In FY2020, the CISM Team conducted a total of 28 debriefings: 25 were conducted at the request of local law enforcement agencies, fire departments, and EMS personnel; three were requested by other state agencies. Of the 28 CISM debriefings conducted in FY2020, five focused on officer-involved shootings; one involved children killed in car crashes; five involved other fatality car crashes; nine involved homicides (violent crimes); one involved a child death (non-criminal); two involved officer suicides; two involved officer line-of-duty deaths; two involved other non-criminal deaths; and one involved DPS civilian staff. Three hundred people attended the CISM debriefings conducted by the Department.

## ***Implicit Bias Training***

DPS and the Iowa State Patrol are proactive in providing implicit bias training to our personnel. This is conducted through our own certified instructors. This training enabled the Iowa State Patrol to ensure fair and impartial policing as we serve the state of Iowa.

## ***Peer Support***

The Iowa State Patrol and other DPS divisions have trained Peer Support personnel. These dedicated personnel are available not only to DPS employees, but also to those of other agencies so as to create a peer support system throughout the law enforcement community.





# State Fire Marshal Division



The State Fire Marshal Division, established in 1911, is the oldest of the six divisions within the DPS. Our mission statement is “Through promotion and enforcement of fire safety regulations, training, building code provisions, and arson investigations, this division helps reduce the loss of life and property by fire.”



Vega, bomb-sniffing SFM K9, handled by Robert VanPelt.



Max, bomb-sniffing SFM K9, stationed in Cedar Rapids with Lucas Ossman.

The State Fire Marshal (SFM) Division is comprised of five Bureaus: Fire Prevention Bureau; Arson & Explosives Bureau; Building Code Bureau; Electrical Licensing & Inspection Bureau; and Fire Service Training Bureau; in all, employing 28 sworn officers and 38 civilian employees.

The duties of the State Fire Marshal’s Office play an integral part in economic development in the state of Iowa. Preliminary reviews performed by the office, with stakeholders, aid in making important decisions about projects, which can affect everything from the feasibility of the project to the end cost. Also, the timeliness of plan reviews and inspections can ensure that projects meet deadlines, which usually translates into budgets being met and stakeholders being able to occupy on schedule, saving everyone time and money.

### Fire Prevention Bureau

The Fire Prevention Bureau consists of ten field fire inspectors, two flammable liquid inspectors, and one secretary assigned to the Fire Prevention Program.

The 2015 International Fire Code has been adopted as the current State Fire Code. It applies to all buildings in the state of Iowa, except health care facilities that are enrolled in the Federal Centers for Medicare/Medicaid Program, which has adopted the 2012 Life Safety Code that is applied nationwide.

During FY2020, 2,866 Fire Code Inspections were conducted in a variety of facilities to ensure compliance with both federal and state laws and rules. That number dropped significantly this year due to COVID-19. Facilities inspected by our fire inspectors include: nursing homes, child care facilities, schools, colleges, hospitals, residential care facilities, state-owned buildings, and jails and penitentiaries.

### Arson and Explosive Bureau

The Arson and Explosives Bureau has one Special Agent In Charge and ten Special Agents that investigate fire and explosion scenes to determine cause and conduct criminal investigations directed towards arrest and prosecution. The Bureau also has statewide responsibility for the investigation of bombings and other explosive devices and inspects and licenses explosive storage facilities throughout the state. Each Special Agent of the Arson and Explosives Bureau is required to complete six weeks of training and re-certifications every three years to be certified as a bomb technician through the FBI Hazardous Devices School in Huntsville, Alabama.

Arson & Explosives Bureau	
Accidental Fires.....	34
Arson Fires.....	42
Undetermined.....	69
Explosive Disposal.....	58
Suspected Explosive Devices..	24

### Building Code Bureau

The Building Code Bureau completed plan reviews on more than 1,084 sets of plans to ensure compliance with the State Building and Fire Codes. The total value of those projects is estimated at \$1,221,222,944.24. This Bureau also used FY2020 to increase its public outreach through the delivery of numerous presentations to design professionals, building contractors, local code officials, elected officials, and the general public.



# State Fire Marshal Division



## Fire Service Training Bureau

The Fire Service Training Bureau (FSTB) is recognized as Iowa's designated state fire academy, providing expert and quality education, training, national certification, and consultation to Iowa's fire and emergency services. In FY2020, the FSTB coordinated 602 training programs, reaching a total of 9,884 students. These courses consist of a blend of both basic and advanced specialty training. Between March 15, 2020 and June 15, 2020, course and mobile training prop deliveries were negatively impacted by COVID-19, as social distancing and gathering restrictions were implemented to slow the spread of the virus.

The FSTB is accredited by the International Fire Service Accreditation Congress (IFSAC). The FSTB must be re-accredited every five years. The FSTB is accredited to award 12 levels of national certification, which include Hazardous Materials-Awareness, Hazardous Materials-Operations, Firefighter I, Firefighter II, Fire Apparatus Driver/Operator-Pumper, Fire Apparatus Driver/Operator-Aerial, Fire and Emergency Services Instructor I, Fire and Emergency Services Instructor II, Fire Officer I, Fire Officer II, Fire Inspector I, and Fire Investigator. The FSTB coordinated 172 certification exam sites across the state in FY2020, administering a total of 1,952 written and 788 practical skills certification examinations. A total of 687 national certifications were awarded from the various disciplines.



FSTB deployed six regional Mobile Tactical Equipment Trailers (MTEUs) across the state to assist local fire departments with certification testing and training, and to supplement equipment needs during large-scale incidents/disasters. Each of the trailers bears all the equipment and tools commonly found on fire engines. The Bureau was successful in obtaining the Assistance to Firefighters Grant for 2019, and with that grant money, will purchase a new mobile interior fire attack burn simulator and additional computer tablets for certification testing.

The FSTB continues to manage the "Firefighting Equipment Revolving Loan Program." During FY 2020, the FSTB coordinated 21 loans, five of which were new. Local municipalities and fire departments continue to make their bi-annual repayments timely. A majority of loan requests have been for the replacement of old and non-compliant fire apparatus.

In February 2020, the FSTB coordinated the 96<sup>th</sup> Annual State Fire School, which brought close to 700 participants. Nationally and regionally recognized professionals provided instruction in the areas of firefighting, emergency medical services, technical rescue, forensics, and leadership. An opening ceremony was brought back to honor traditions of the past, which included a keynote presentation, a plenary session, and a memorial for deceased firefighters. Conference surveys returned to the FSTB showed renewed excitement, and attendees were pleased with the new format of the conference.

## Electrical Licensing & Inspection Bureau

The Electrical Licensing & Inspection Bureau continues to provide public awareness on the importance of electrical safety by educating property owners, business owners, and electricians on how to properly install electrical wiring that meets the minimum safety standards set forth in the National Electrical Code.

The Electrical Licensing and Inspection Bureau has 19 field inspectors, which includes two lead workers, one Chief Electrical Inspector/Executive Secretary, and three clerical support staff.

### In FY2020 the Bureau has:

- Issued 15,251 Electrical Permits
- Completed 23,379 Electrical Inspections
- Signed Reciprocal Electrician Licensing Agreements





# 2020 Annual Report

