

*Fiscal Year 2023*  
**ANNUAL REPORT**





# *Message from the Commissioner*

On behalf of the Iowa Department of Public Safety (DPS), I want to thank you for your interest in learning about those who dedicate their lives keeping Iowans safe. This report seeks to highlight the efforts and successes put forth by all members of the Department as they strive to provide public safety services with leadership, integrity, and professionalism. It is my sincere hope that after reading this report, you will have a greater understanding and appreciation for the countless ways these public servants honor their call to protect and serve.

Drivers and passengers depend on the Iowa State Patrol to keep our roadways safe with courtesy, service, and protection. The Division of Criminal Investigation works tirelessly in the pursuit of justice for victims and their families, ensures the integrity of our gaming industries, maintains Iowa's Sex Offender Registry, and safeguards employment decisions through background checks. The Division of Narcotics Enforcement remains committed to stemming the flow of illegal drugs into our communities. Finally, the State Fire Marshal provides arson and explosive investigative expertise throughout the state, inspects a wide variety of facilities for safety code compliance, and ensures that volunteer firefighters in our rural locales are trained and prepared to protect their communities.

We are incredibly grateful to Governor Reynolds, the legislature, and the citizens of Iowa for their unbending support. As you review this report, do not hesitate to contact us with any questions regarding our efforts to provide world-class public safety services. It is truly a privilege and honor to serve the citizens of Iowa.

Sincerely,

Stephan K. Bayens





# *Table of Contents*

COMMISSIONER'S OFFICE .....	1-4
DIVISION OF PROFESSIONAL DEVELOPMENT & SUPPORT SERVICES .....	5-10
ADMINISTRATIVE SERVICES DIVISION .....	11-14
DIVISION OF CRIMINAL INVESTIGATION .....	15-20
DIVISION OF NARCOTICS ENFORCEMENT .....	21-22
DIVISION OF INTELLIGENCE & FUSION CENTER .....	23-26
IOWA STATE PATROL DIVISION .....	27-34
STATE FIRE MARSHAL DIVISION .....	35-37



## COMMISSIONER'S OFFICE

Within the Commissioner's Office, there are individual staff members as well as five bureaus that fulfill vital roles for the Department - and more importantly, for the citizens of Iowa. The members of the Commissioner's Office serve as liaisons between Iowans, the media, legislators, and Department personnel. Every day, the Commissioner's Office fields inquiries from both citizens and media, collaborates with local law enforcement and fire agencies, and assists other state departments and branches of government.

The Commissioner is the chief executive officer of the Department of Public Safety. The Commissioner is appointed by the Governor and confirmed by the Iowa Senate.



### Commissioner of Public Safety, Stephan K. Bayens

Stephan K. Bayens was appointed Commissioner of the Department of Public Safety on January 14, 2019. Prior to joining the Department, he served as an Assistant United States Attorney for the Southern District of Iowa where he was assigned to combat violent crime as the coordinator for the Department of Justice's Project Safe Neighborhood Initiative.



**Executive Officer**

The Executive Officer is responsible for coordinating and consulting with the Commissioner of Public Safety related to Departmental priorities, initiatives, goals and objectives. The Executive Officer supervises the Governor's Traffic Safety Bureau, the Professional Standards Bureau, the Interoperable Communications Bureau, the Strategic Communications Bureau, and the School Safety Bureau, while also working closely with the Department's General Counsel and Policy Advisor. The responsibilities of the Executive Officer also include collaborating and communicating with the Division Directors on day-to-day operations and activities.



**General Counsel**

General Counsel serves as in-house counsel, reviewing contracts, providing training, assisting in planning efforts, and serving as the privacy officer for the Fusion Center by addressing privacy, civil rights, and civil liberty concerns. General Counsel also advises on legal issues and privacy concerns related to record dissemination. In FY2023, legal training was provided to sworn and non-sworn members of the Department on topics that included unbiased policing and interactions with the public. General Counsel serves on a number of inter-agency committees, such as the Iowa Advisory Council on Automated Transportation & Electronic Search Warrants Advisory Committee.



**Legislative Liaison/Policy Advisor**

The duties of the Legislative Liaison/Policy Advisor are focused primarily on legislation of interest to the Department, including budgetary appropriations. In FY2023, the Liaison successfully drafted and advocated for legislation that better defined "bomb" and "explosives" in code and outlawed explosive precursors so to modernize the explosives statute. The Liaison also operates as the Department's administrative rules coordinator.



## Professional Standards Bureau

The Professional Standards Bureau (PSB) is the internal investigative unit for DPS. When a complaint is filed against one of the Department's employees, PSB has the responsibility to conduct or supervise a thorough internal investigation. Of the 43 alleged misconduct investigations in FY2023, 14 were sustained (meaning PSB determined that the accused employee committed all or part of the alleged act of misconduct). PSB also tracks instances where a member of the public contacts PSB to praise the efforts of an employee. In FY2023, PSB received 47 commendations. In FY2023, PSB also managed an Early Intervention System (EIS). The EIS flags employee behaviors that may suggest an underlying concern if not proactively addressed by a supervisor.



## Strategic Communications Bureau

The Strategic Communications Bureau directs overarching strategic communication plans designed to enhance the public image of the Department. The Bureau coordinates special events and manages the messaging and content process for print and digital tools, including the website, social media, and photo/video production. The Bureau assists with the recruiting process and also coordinates responses to general information and Iowa Chapter 22 public records requests. The Bureau develops the media relations program and collaborates with Public Information Officers (PIOs) throughout the Department and the Iowa State Patrol's team of Public Resource Officers. It works closely with the Commissioner and the Policy Advisor to help communicate the vision, monitor current events and opportunities, and identify issues. The Bureau consists of a Strategic Communications Bureau Chief and Strategic Communications Information Specialist who work closely with the Iowa State Patrol Public Information Officer.



## Interoperable Communications Bureau

The Department of Public Safety's Interoperable Communications Bureau is responsible for the administration of the Iowa Statewide Interoperable Communications System (ISICS), which includes the daily monitoring of over 33,978 radios as well as overseeing the health of 140+ tower sites. In April 2021, the state accepted ISICS from the manufacturer. The statewide system was designed to provide interoperable communication for the entire state, with mobile radio coverage for at least 95% of the state at no cost to users. The DPS Interoperable Communications Bureau includes four strategically-placed Communications Centers that provide dispatch services to emergency responders. State Communication Dispatchers provide training on ISICS, to include: system access, interoperability through patching, and best practices regarding policies/protocols. The Communications Bureau is responsible for issuing all Amber Alerts as well as assisting local agencies with Amber Alert submissions.



### Governor's Traffic Safety Bureau

The Governor's Traffic Safety Bureau (GTSB) administers the State of Iowa's allocation of federal highway safety funds from the National Highway Traffic Safety Administration (NHTSA) as authorized by the Infrastructure Investment and Jobs Act. In partnership with public and private entities, highway safety programs are developed and implemented to reduce traffic crashes and resulting fatalities, injuries, and property damage. These programs include enforcement, education, media/outreach, data, and engineering. Statewide crash data are utilized for a performance-based approach with the goal of encouraging safe driving behaviors. The GTSB hosts an annual Highway Traffic Safety Conference for traffic safety stakeholders and has recently leveraged local, state, and private partnerships to form a statewide Fatality Reduction Task Force. In FY2023, the GTSB allocated \$9,423,348 in federal highway safety funds and managed 342 contracts with traffic safety partners across Iowa.



### Governor's School Safety Bureau

The Governor's School Safety Bureau (GSSB) was established in June 2022 to support Iowa's 327 public school districts and 183 non-public and independent schools in preventing school violence. The Bureau is funded through 2025 by ARPA funds and has seven full-time employees and one supervisor. GSSB is tasked with helping Iowa law enforcement agencies and school districts better identify and respond to security threats at local schools.



GSSB administers and monitors Safe+Sound Iowa, a threat reporting tool, that allows students, parents, teachers, and concerned citizens a mechanism to anonymously report school-related safety concerns. Safe+Sound Iowa has processed over 180 school safety reports, sharing that information in real time with school administrators and law enforcement to address the issue and prevent acts of violence or self-harm. GSSB has provided active shooter and Stop the Bleed training to more than 4,500 teachers and civilians statewide.

Additionally, the bureau has provided training to over 800 law enforcement officers and first responders on how to respond to active shooter encounters and provided 1,253 emergency radios to schools for better communication with first responders during an emergency. GSSB continues to work with school administrators and local law enforcement to make sure school safety remains a priority in Iowa communities.





## DIVISION OF PROFESSIONAL DEVELOPMENT & SUPPORT SERVICES

The Division of Professional Development and Support Services (PDSS) is responsible for training the Department's employees, to include its 550 sworn peace officers. In FY2023, the Division coordinated and provided the following training sessions: Ethics, Mental Health Awareness, Preventing Sexual Harassment, Emergency Response Plan, Taser Recertification, Legal Update, Emergency Vehicle Operations, and Blood-Borne Pathogens. All sworn officers also receive life-like scenario training via the MILO firearms training simulator twice per year. In addition, PDSS coordinated three in-service training sessions. Spring In-service was held at Camp Dodge in Des Moines and included Firearms/Vehicle Close Quarter Battle (VCQB) training, De-Escalation Techniques, and Advanced Law Enforcement Rapid Response Training (ALERRT)/Advanced Individual First Aid Kit (IFAK) scenario-based training. Two additional in-service sessions were conducted in the field which focused on firearms and defensive tactics training for all sworn officers. The Division of Professional Development and Support Services also coordinates annual physicals, fitness testing and First Line Supervisor Training. This Division also coordinates background investigations for all new sworn and non-sworn members of the Department.

The Division of Professional Development and Support Services is responsible for conducting the sworn hiring process and operating the DPS Basic and Certified Training Academies. During FY2023, this Division and its dedicated staff of Drill Instructors conducted the 47th Basic Academy which began on July 11, 2022, and concluded on December 2, 2022, with the graduation of nine State Troopers. The 48th Certified Academy began on January 23, 2023, and concluded on March 31, 2023, with the graduation of 17 State Troopers.

### CALEA Accreditation

The Iowa Department of Public Safety is accredited through the Commission on Accreditation for Law Enforcement Agencies (CALEA) and has held this accreditation since 2011. The Accreditation Manager is responsible for the continual review and updating of the Department's policies and procedures to ensure compliance with CALEA standards. Maintaining our accreditation requires us to continually examine our policies and undergo cyclical reviews by CALEA assessors to ensure we are operating in accordance with nationally-recognized standards and best practices in law enforcement. During 2021, the four-year review cycle concluded with an assessment conducted by CALEA. Iowa DPS received its third re-accreditation award in November 2021 which is effective through November of 2025. During FY2023, the Department signed contracts to pursue CALEA accreditation for all DPS Communications Centers and for the DPS Academy. The Department has two years to prepare for the initial on-site assessment in the fall of 2025. The award of accreditation represents our commitment to professional excellence in the areas of policy and procedures, administration, operations, and support services. Iowa DPS is one of only 12 Iowa law enforcement agencies with CALEA accreditation.







### Recruiting

The lifeblood of any public service agency lies in the quality of its people. Law enforcement agencies across the nation are struggling to find high-character individuals with a heart for public service. Cultural perceptions, and the inherent danger in our duties are deterring individuals from considering a career in law enforcement. Over the last 10 years, DPS has seen a 74% drop in applications. Additionally, nearly 50% of our sworn personnel are eligible to retire within the next decade. With this in mind, our recruitment efforts continue to focus on adapting to the changing views held by younger generations on the value of dedication, leadership and justice, and evolving notions of job satisfaction that drive their career decisions. During CY2022, the Department received funding to enhance our recruiting efforts. The Department contracted with a company experienced in police recruiting to assist in developing a marketing strategy, producing recruiting videos, developing a dedicated recruiting website and administering our social media recruiting campaign. During FY2022, two on-site video production visits were held, resulting in 12 professional recruiting videos and hundreds of photos to be used for recruiting purposes. All of these assets were in place for the Department's recruiting campaign beginning in December 2022 where interest was solicited for the 49th Basic Academy.



## DIVISION OF PROFESSIONAL DEVELOPMENT & SUPPORT SERVICES



### Wellness Bureau

In September 2022, the Division promoted Special Agent Kristin Kotrous to the position of Special Agent in Charge - DPS Wellness Bureau which encompasses oversight of the Peer Support Team, Critical Incident Stress Management Team and the Crisis Response/Therapy K9 Program. In addition to overseeing each of these programs, SAC Kotrous coordinated the training of all DPS personnel, providing 4-hour sessions on Suicide Awareness and Prevention at 17 locations throughout the state.



## DIVISION OF PROFESSIONAL DEVELOPMENT & SUPPORT SERVICES

### Peer Support Team

The Iowa Department of Public Safety Peer Support Team is made up of 41 personnel trained in basic peer support and assisting individuals in crisis. Many team members are also trained in advanced peer support. Team members have the opportunity for continued training throughout the year to enhance knowledge, competency, and proficiency. The goal of peer support is to provide all DPS employees the opportunity to receive emotional and tangible support through times of personal or professional crisis and to help anticipate and address potential difficulties. DPS Peer Support extends their services and support to other first responder agencies throughout the state on an as-needed basis.

During FY2023, Peer Support Team Members had a total of 364 contacts, spent 374.25 hours assisting others, and made 21 mental health referrals stemming from peer support interactions. Topics addressed by the Peer Support team include: critical incident stress; death/dying bereavement; depression; disciplinary action; job-related stress; medical/health support provided to outside agencies; shootings; post-traumatic stress; relationships; suicide; alcohol; financial; injury/disability; retirement; supervisor issues; and crisis response K9 peer support interactions.

---

### Critical Incident Stress Management Team

The purpose of the Critical Incident Stress Management Program and Teams (CISM) is to provide employees and other first responder agency personnel with mental health support associated with their involvement in highly traumatic events. The CISM team provides support and education about critical incident stress management and follow-up after such events. The Iowa DPS CISM team currently has 28 members trained in assisting individuals in crisis and group crisis intervention. As with the Peer Support Team, the CISM team has the opportunity for continued training throughout the year along with a required annual CISM refresher course.

In FY2023, the CISM Team conducted a total of 38 Critical Incident Stress Debriefings (CISDs). Thirty-three of these CISDs were conducted at the request of local law enforcement agencies, fire departments, EMS, and the Department of Health and Human Services, while five were at the request of DPS. I.

Of the 38 CISM debriefings conducted in FY2023, incident categories included: Child/infant deaths (19) and teen deaths (5); numerous fatality accidents; suicides; a line-of-duty death; officer-involved shooting events (4); and homicides a short period of time). In FY2023, a total of 507 people attended CISM debriefings conducted by the DPS CISM Teams.

## DIVISION OF PROFESSIONAL DEVELOPMENT & SUPPORT SERVICES



### Crisis Response/Therapy K9 Program

In November of 2021, DPS Crisis Response/Therapy K9 Matt obtained his certifications and began working with Special Agent in Charge Kristin Kotrous in her CISM/Peer Support duties. Matt is available to provide support not only to DPS personnel, but first responders throughout the state following critical incidents, and victims and witnesses of violent crimes. Matt has enhanced our relationship with the public by attending community events and visiting schools and various conferences and functions. Matt's presence has provided positive interactions between DPS and the communities we serve. Matt also engages in regular wellness visits to various law enforcement and first responder offices/stations throughout the state.

In FY2023, Matt attended 10 school/community events, 14 CISM/Peer support interactions/victim support, 26 training conferences/presentations/meetings, and 51 agency wellness visits (including local first responder agencies, dispatch centers, and courthouses). These visits resulted in 286.5 contact hours, 305 drive hours, 111 total events, and roughly 4,393 personal interactions.

SAC Kotrous and K9 Matt attended a career fair at the Bettendorf Middle School where they interacted with approximately 360 middle school students, and a high school mental health summit in Bellevue, NE, with nearly 800 students. Other notable community events included the Iowa State Fair and the National Law Enforcement Night Out.

## DIVISION OF PROFESSIONAL DEVELOPMENT & SUPPORT SERVICES



Law enforcement/first responder partners throughout Iowa and the nation continue to contact DPS for information on our Crisis Response K9 program due to the undeniable impact Matt has made. In FY2023, SAC Kotrous received 19 requests for information/assistance from outside agencies who would like to implement their own Crisis Response Therapy K9 program. Below is an excerpt from an article in the Journal of Emergency Medical Services dated March 2023 which references the impact of the DPS Crisis Response K9 program:

“The idea of training a crisis response therapy K9 for the fire and EMS department in Knoxville, Iowa, was inspired by the work of Crisis Response K9 “Matt” and his handler Kristin Kotrous, Special Agent in Charge of the Iowa Department of Public Safety Wellness Bureau. In response to the need for more crisis response K9 teams in Central Iowa, Justin and his wife, Rebecca, founded a non-profit, Crisis Canines of the Midlands. The mission of Crisis Canines of the Midlands is to raise enough funds through donations to cover the majority of the expense of getting a new team through the certification process for the first six months to a year, including the acquisition of a K9 candidate, veterinary wellness and preventive care, nutrition, training, equipment, and public outreach materials. As the program grows, (they) hope to be able to provide financial support for teams across Iowa and beyond.” SAC Kotrous and K9 Matt were the only sworn Crisis Response Therapy K9 team in the State of Iowa when K9 Matt began working in 2021. Now, 13 teams in Iowa are currently being funded by Crisis Canines of the Midlands.



**Crisis Response K-9 Matt**

**PARTNER:** Special Agent Kristin Kotrous  
**BREED:** Golden Retriever  
**GENDER:** Male  
**BIRTHDAY:** 3/16/20

K-9 Matt is certified as a therapy dog and provides support to first responders, victims, and witnesses following critical incidents. Matt loves walks, bunnies, mini tennis balls, and cheese. Matt wants everyone to know it is so important to prioritize wellness and he's just a phone call away if you need him.

To contact Matt, please call 402-289-7895 or email [kkotrous@dps.state.ia.us](mailto:kkotrous@dps.state.ia.us)



## ADMINISTRATIVE SERVICES DIVISION

The Administrative Services Division is comprised of three bureaus and the human resources office. These units provide support services to DPS and direct services to the citizens of Iowa, law enforcement, and other criminal justice agencies.

### Finance Bureau

The Finance Bureau provides support services to all divisions within the Department through centralized budget preparation, accounting, and claims processing. In FY2023, over \$77 million in non-payroll expenses were processed on behalf of all the divisions. The Bureau also maintains the Department's fixed-assets inventory, valued at over \$98 million, and serves as the custodian of all seized cash and valuables until disposed of as directed by court order or other mandate.



### Human Resources and Peace Officer Retirement

The Human Resources and Peace Officer Retirement areas ensured the proper payment of salaries and benefits to employees and retirees during FY2023. The Human Resources Office paid more than \$115 million in salaries and more than \$38 million in retirement benefits.



## ADMINISTRATIVE SERVICES DIVISION

### Information Technology Solutions Bureau

The Information Technology Solutions Bureau coordinates technology needs by providing, maintaining, and securing the data and telecommunications infrastructure for the Department. Additionally, the Bureau maintains the Iowa Online Warrants and Articles System (IOWA System), a computer system and network that provides access to a wide variety of criminal justice information for police departments, sheriffs' offices, Iowa courts, county attorneys, federal law enforcement agencies, and various other criminal justice and public safety agencies throughout Iowa. Such information includes wanted/missing persons, stolen vehicles and articles, protective orders, sex offenders, motor vehicle registration files, driver's license records, criminal history records, and correctional information. The network also provides a gateway to other states via the International Justice and Public Safety Network (NIets) and with the FBI's National Crime Information Center (NCIC), and to other countries through INTERPOL.



### Program Services Bureau

The Program Services Bureau serves the criminal justice community and the general public through four statutory program areas, including: Uniform Crime Reporting (UCR) Program Administration; Weapons Permit Program Administration; the Audit Certification Training (ACT) Team; and Private Investigative, Private Security and Bail Enforcement Licensing.

#### Uniform Crime Reporting Program

The Uniform Crime Reporting (UCR) program serves as the central repository for crime and arrest data within Iowa. Chapter 692.15 of the Code of Iowa requires law enforcement agencies within the state to report crime and arrest data to the Iowa Department of Public Safety's UCR program, which in turn generates annual statistics. Data is also shared with the Federal Bureau of Investigation (FBI), for inclusion in national publications. Over 147,241 offenses and arrests were reported by 245 agencies in FY 2023.

## ADMINISTRATIVE SERVICES DIVISION



### Audit, Certification, Training (A.C.T.) Team

The Iowa Online Warrants and Articles (IOWA) Criminal Justice Information Network provides access to a wide variety of information to nearly 400 police departments, sheriff's offices, and state and federal criminal justice agencies throughout Iowa. In addition, the IOWA system serves as a link to the national law enforcement network National Crime Information Center (NCIC) as well as to other agencies nationwide and worldwide. Over 100 million messages were processed through the IOWA System in FY2023. These messages include inquiries to databases for wanted persons, missing persons, protective orders, sex offenders, stolen property, including vehicles and guns, motor vehicle registration, driver license, criminal history records and administrative messages. The training staff instructs and certifies roughly 10,000 law enforcement and criminal justice personnel annually in the use of the IOWA System, audits IOWA system agencies for compliance with state and federal policies and regulations, certifies software for use with the IOWA System and expands the network with access to new databases and capabilities.



## ADMINISTRATIVE SERVICES DIVISION



### Weapons Permit Program

This program develops permit to carry weapons-related forms, issues the non-resident professional permit to carry weapons, and issues state peace officer permits to carry weapons. This section also frequently researches and responds to firearms and other related questions from sheriff's offices and the general public. In FY2023, 46,969 permits were issued. In addition to the permits issued in FY2023, permits issued in the prior four years remain valid, except for a small number that were revoked or suspended for cause. In all, approximately 380,000 Iowans hold a Permit to Carry Weapons, most of which are issued by the county sheriff.

### Private Investigative, Private Security, and Bail Enforcement Licensing

Chapter 80A of the Iowa Code stipulates that private security, private investigative, and bail enforcement agencies and their employees doing business in Iowa must be licensed. The Private Investigative, Private Security, and Bail Enforcement Licensing Section processes and issues licenses and renewals for such agencies and employees. This process includes fingerprint-based criminal history record checks, verification of bonding, and proof of financial responsibility. At the end of FY2023, there were approximately 5,700 valid employee ID cards held by private security, private investigative, and bail enforcement employees. For the same period, there were 361 active agency licenses (Private Investigative, Private Security, and Bail Enforcement).



The Division of Criminal Investigation (DCI) was created in 1921 to provide investigative support and expertise to law enforcement agencies across the state.

The division is comprised of five areas:

- Criminalistics Laboratory
- Cyber Crimes Bureau
- Field Operations Bureau
- Special Enforcement Operations Bureau
- Support Operations Bureau

**2023 DCI Staffing**

Sworn Personnel . . . . . 126

Crime Lab Personnel . . . 70

Other Civilian Staff . . . . 46

**Criminalistics Laboratory**

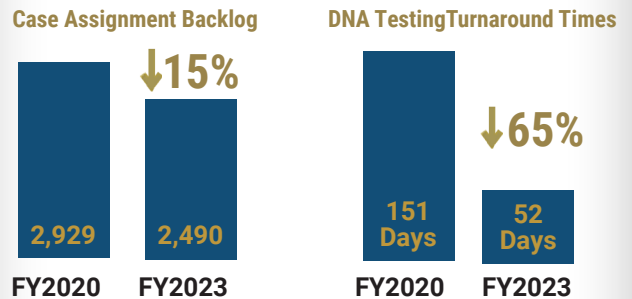
The DCI Criminalistics Laboratory provides professional forensic scientific services and support to the criminal justice community throughout Iowa. The Lab is accredited through the American National Standards Institute (ANSI) ISO-based Forensic Accreditation Program.

The Lab provides forensic science capabilities to the Iowa criminal justice community in the following disciplines:

- Arson and Explosives
- Crime Scene Response/ Processing
- Breath Alcohol
- Drug Identification
- DNA (casework and offender profiling)
- Impression Evidence (latent prints, tire tracks, footwear)
- Firearms and Tool Marks
- Photography and Video Enhancement
- Questioned Documents
- Toxicology
- Trace Evidence



**DCI Case Backlog & DNA Testing Turnaround Times Have Decreased**



**Crime Lab by the Numbers in FY2023**

Case Assignments Created . . . . . 17,972  
 Case Assignments Completed . . . . . 17,134  
 Case Assignment Backlog . . . . . 2,490  
 Case Assignment Average Turnaround . . . . . 45 days

**DCI Lab Reports/Leads in FY2023:**

DCI Lab uploaded 6,437 convicted offender DNA profiles and 549 forensic profiles into CODIS (Combined DNA Index System), which resulted in **304 HIT REPORTS**.

DCI Lab made 938 entries into NIBIN (National Integrated Ballistic Information Network), resulting in **204 LEADS**.

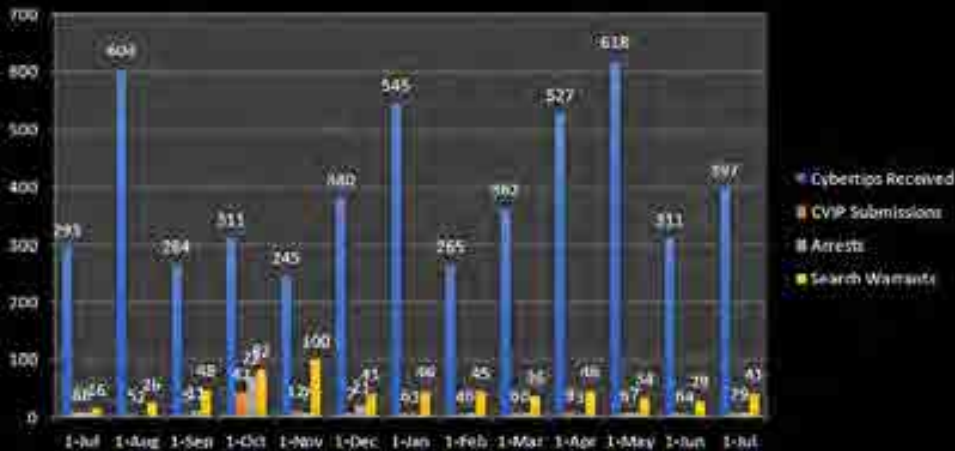
# CYBER CRIME BUREAU



Internet Crimes  
Against Children



FY2023 Cyber Tips Received by the ICAC Task Force



Cybertips, child victim identification program (CVIP) submissions, arrests, and search warrants received/executed by the ICAC Task Force from July 2022 through July 2023.

Electronic Detection K9s Welles, Cruzer, and Mousse are trained and ready to respond to cyber search requests.



ESD K9  
WELLES

ESD K9  
CRUZER

ESD K9  
MOUSSE

## Cyber Crime Bureau

In 2021, the General Assembly created the Cyber Crime Bureau within the Division of Criminal Investigation. The Cyber Crime Bureau is tasked with investigating crimes with a significant cyber, technological, or digital nexus. Almost every major investigation - from homicide, to fraud, to child exploitation - involves voluminous digital data. Analyzing and retrieving evidence from digital sources (e.g., smart phones, computer hard drives, optical media, etc.) requires a comprehensive forensic examination. These examinations are conducted by digital forensic examiners assigned to the Cyber Crime Bureau, and often take months to complete. The successful resolution of these high-profile investigations commonly hinge on the recovery of key evidence during the forensic examination of electronic devices and storage.

Cyber crime is rapidly becoming a principal element of criminal activity nationally and in the state of Iowa. Law enforcement must have the requisite specialized services to meet the growing need for cyber investigation and analysis. Although these investigations present increasingly novel and daunting challenges as technology advances, law enforcement must stay one step ahead in order to remain effective at thwarting digital threats to our national security, our children’s safety, our financial integrity, and more.

## DIVISION OF CRIMINAL INVESTIGATION

### Special Enforcement Operations (SEOB)

The Special Enforcement Operations Bureau (SEOB) is responsible for the investigation and enforcement of Iowa's gambling laws. The activities of the SEOB include conducting criminal investigations, licensing background investigations, and regulatory activities at 19 state-licensed casinos and racetracks in Iowa as well as other gambling-related investigations.

Special Agents assigned to this bureau carry out a wide range of duties, including criminal investigations related to gambling violations, fraud, theft and money laundering; due diligence investigations related to companies and individuals involved with casinos, sports wagering companies, and fantasy sports operators in Iowa; and regulatory reviews and investigations in conjunction with the Iowa Racing and Gaming Commission.



### FY2023 SEOB Investigations and Inspections

Criminal Cases	527
Other calls for service	2,374
Business entity backgrounds	16
Key personnel backgrounds	112
Other personnel backgrounds	3,797
Regulatory reviews	9,352

### Field Operations Bureau

This bureau is best known as Iowa's "Detective Bureau" and conducts and coordinates complex investigations collaboratively with local law enforcement agencies regarding felony crimes against persons and property. Employees assigned to this bureau work in the Major Crime Unit, the Missing Person Information Clearinghouse, and Technology Support.



## DIVISION OF CRIMINAL INVESTIGATION

### Major Crime Unit

Major Crime Unit (MCU) special agents investigate high-level felonies throughout the state of Iowa. These agents work death investigations, child abductions, kidnappings, sexual assaults, public corruption, officer-involved shootings, major thefts and frauds, and more. MCU agents provide expertise during the investigative process, which includes major case coordination, witness testimony, search warrant execution, witness and suspect interviews, crime scene searches, and evidence collection.

#### FY2023– Major Crime Unit

- Total Sworn Special Agents . . . .30
- Major Crime Cases Opened . . . .297

### Technology Support

Because the Major Crime Unit required dedicated Special Agents to assist with investigative technology support, new positions were created in 2020. Four Special Agents are assigned to each DCI zone to assist not only DPS, but also our local and federal partners across the state. The requests for assistance cover a broad spectrum of technological issues. Investigations that the Special Agents assist with include homicides, sex abuse, abductions, missing persons, child pornography and exploitation, arson, robbery, burglary, serious assaults, and human trafficking. The Special Agents also receive requests for support on harassment, stalking, and domestic abuse investigations. These Special Agents must have the ability not only to apply for and execute search warrants on digital devices, but also to interpret the data found. Digital forensic evidence can often take them anywhere from a few days to hundreds of hours to interpret for one investigation. These agents also testify, often times providing demonstrative exhibits to aid prosecutors with testimony in these major felony-level investigations. Technical case support falls primarily into three areas: emergency requests to locate a missing/endangered person, data analysis from major crimes, and the location of felony fugitives.

In FY2023, the first year this role has existed, the following technology assistance was provided:

- Outside agency requests . . . . .236
- DCI/DPS requests . . . . . 310

### Missing Person Information Clearinghouse (MPIC)

The MPIC Coordinator assists in locating missing persons through public awareness, social media, and cooperation, and also educates law enforcement officers and the general public about missing persons. The clearinghouse maintains a close liaison with the National Center for Missing and Exploited Children.

FY2023 Total historical number of missing adults in Iowa . . . . .726

FY2023 Total historical number of missing juveniles in Iowa . . . . . 3,931

# DIVISION OF CRIMINAL INVESTIGATION

## Support Operations Bureau

The Support Operations Bureau consists of Administration/Transcription, ABIS/ Fingerprint Unit, Criminal History Dissemination Unit, Records and Identification Unit, Sex Offender Registry, and DCI Internship Opportunities.

### Administration/Transcription

**Administration** - Employees in this area provide administrative support for DCI leadership and are responsible for processing travel requests and subsequent requests for reimbursement and payroll for employees.

**Transcription** - Employees in this unit process pieces of dictation from multiple types of media. Many of these are for high profile cases that demand a tight turnaround time and high levels of accuracy. On average, the unit prepares over 2,600 pieces of dictation a year. The unit is moving toward electronic storage and is in the process of digitizing existing paper files. This will allow for faster document retrieval for agents and staff, as well as provide safe long-term storage and redundancy. Also in process is the acquisition of software that will speed up transcription time considerably via electronic conversion of audio data to text.

### Criminal History Dissemination Unit

This section provides criminal history record information to various entities including: businesses, schools, daycares, healthcare facilities, and county attorneys. In addition to providing Iowa criminal history records to the public upon proper request, this section is responsible for Iowa’s compliance with rules promulgated by the National Crime Prevention and Privacy Compact that allows access to national criminal history record information for non-criminal-justice purposes when there is state or federal legislation authorizing such access.

### ABIS/Fingerprint Unit

The Automated Biometric Identification System (ABIS)/Fingerprint unit supports the biometric database utilized by all law enforcement agencies in the state of Iowa. ABIS contains fingerprints, palm prints, mugshots, tattoo photos and unsolved latent prints. This unit also carries the responsibility of submitting arrest fingerprints and other biometric information to the Federal Bureau of Investigation (FBI). Additionally, this unit submits fingerprints to the FBI for non-criminal justice national criminal history record checks. Members of the ABIS unit also provide fingerprint training to the Iowa Law Enforcement Academy (ILEA), the Department of Public Safety Academy and any other law enforcement agency requesting training.

## FY2023 Support Operations Statistics

New Criminal Records Created . . . . .	19,189
Automated Criminal Records . . . . .	848,387
State Criminal History Checks . . . . .	274,376
National Criminal History Checks . . . . .	50,305
Subjects Expunged . . . . .	4,938
Total Subjects w/Felony Arrests . . . . .	133,928
FBI NICS Requests Processed . . . . .	2,361





**Criminal History Records and Identification Section**

The Criminal History Records and Identification Unit (Records Team) serves as the central repository for Iowa’s fingerprint-backed criminal history records. These records encompass a wide range of information, including data related to arrests, court dispositions, custody, and movements within correctional facilities, both for adults and juveniles. The Records Team is dedicated to maintaining the integrity of these criminal history records and plays a crucial role in educating criminal justice stakeholders throughout the state about the significance of criminal history records and the pivotal role fingerprints play. The data maintained is always based on fingerprints provided at the time of booking.

Throughout FY2023, the team of three Criminal History Auditors remained dedicated to fostering relationships and promoting best practices among stakeholders. This was achieved through continuous communication and regular audits. Auditors also conducted training sessions for various agencies and entities, including the Iowa County Attorney’s Association, Iowa Law Enforcement Academy, DPS Academy, Sheriff’s Association Jail School, and numerous local law enforcement agencies.

In accordance with Iowa Code, the Auditors are responsible for conducting periodic audits using the recently updated compliance program. This program is designed to enhance the quality of Iowa’s criminal history data, facilitate better information sharing, ensure greater compliance with statutory and regulatory requirements, disseminate best practices, and strengthen and cultivate relationships within the criminal justice community.

**Sex Offender Registry**

Chapter 692A of the Iowa Code established the Iowa Sex Offender Registry (SOR) in July of 1995. The registry lists the name and current address of offenders convicted or adjudicated of a criminal offense against a minor, sexual exploitation, or a sexually violent crime. Special agents assigned to the SOR work in coordination with Iowa sheriff’s offices to track and monitor current registered sex offenders to ensure their compliance with registration requirements set forth in the Iowa Code. The civilian employees of the unit are responsible for maintaining a central repository of SOR records for the state, assisting and collaborating with registering agencies, and working with associated legal issues.

FY2023 Total number of registered sex offenders . . . . . 6,718  
 FY2023 Total sex offender non-compliance cases . . . . . 44

**DCI Internship Opportunities**

In 2022, two college juniors and one senior were afforded internships with the DCI. They came from Waldorf University, Iowa State University, and Drake University. We are planning to offer continued opportunities in 2023.



The Division of Narcotics Enforcement (DNE) serves as the lead state agency in providing public safety through investigative enforcement of laws relating to narcotics and other controlled substances.

**2023 DNE Staffing**

- Assistant Director . . . . .1
- Special Agents in Charge . . . . .4
- Special Agents . . . . . 34
- Civilian Employees . . . . . 2

**Special Agents**

The primary duty and responsibility of the Special Agents is to conduct complex criminal investigations of major drug trafficking organizations. These criminal organizations are responsible for the vast majority of the supply of illicit controlled substances distributed and abused in Iowa. In FY2023, agents disrupted or dismantled 93 Drug Trafficking Organizations.

The division primarily focuses its investigative efforts on methamphetamine, heroin, fentanyl, powder and crack cocaine, and marijuana. Pharmaceutical diversion and synthetic substances also require investigative resources and enforcement efforts due to their devastating effects.

In FY2023, Special Agents observed an alarming trend in terms of bulk seizures and purity levels of methamphetamine. In addition, the distribution and consumption of heroin, fentanyl and other opioids are also rising in parallel with national trends and yielding deadly consequences.

**Protecting Iowa’s Children**

The National Alliance for Drug Endangered Children defines drug-endangered children as those who are at risk of suffering physical or emotional harm as a result of illegal drug use, possession, manufacturing, cultivation, or distribution. They may also be children whose caretaker’s substance abuse interferes with the caretaker’s ability to parent and provide a safe and nurturing environment.

Special Agents are committed to identifying drug-endangered children and ensuring that appropriate interventions occur for the children’s health and safety.

**Supporting Local Law Enforcement**

Currently, there are 17 state-grant-funded drug task forces and four federal task forces operating in the state. Special Agents are assigned to these task forces or work in collaboration with them on a regular basis. In addition, Special Agents respond to all requests for drug investigative services from counties and municipalities without established task forces, along with all law enforcement divisions within DPS.

**TIP HOTLINE:**  
 Call 800-532-0052 or  
 Email [dneinfo@dps.state.ia.us](mailto:dneinfo@dps.state.ia.us)

DNE maintains a toll-free hotline to allow citizens to report suspected drug activity. The hotline has been successful in garnering tips on drug activity, and providing a line of communication for individuals wishing to cooperate with DNE. Every tip that comes into the hotline, or that is submitted to DNE via anonymous email, is distributed to one of the 17 field offices for evaluation and follow up.





# DIVISION OF NARCOTICS ENFORCEMENT



## Focus on Rural Iowa

Special Agents continue to investigate and seize large quantities of highly pure methamphetamine throughout the state. Recently, we have seen an increase in methamphetamine trafficking in our rural communities. Many of these large seizures are now occurring in communities with populations of less than 10,000.

The increase in methamphetamine purity followed Iowa's success in limiting clandestine labs. A negative corollary of that victory, however, was an influx of highly pure methamphetamine from super labs located predominantly in Mexico. This high-purity form of the drug has migrated to smaller communities because of a saturated Iowa market that has driven prices down, and a smaller law enforcement presence in sparsely populated areas.

## Impact on Corollary Crime

The proactive work of agents has a significant impact on other crime that naturally follows or results from drug use, abuse, and distribution. In FY2023, there were numerous crimes committed with a direct nexus to drug use, abuse, dependency, and distribution. These crimes included: forgery, theft, robbery, fraud, accidental overdose deaths, assault, murder, child abuse, prescription fraud, vehicular accidents/homicide, home invasion, and burglary. The amount of resources we dedicate to narcotics enforcement efforts in Iowa has a direct and positive impact on the safety of all citizens.

## FY2023 Seizures

Methamphetamine . . . . .	441,535 (g)
Cocaine . . . . .	70,439 (g)
Crack Cocaine . . . . .	2,036 (g)
Heroin . . . . .	2,355(g)
	158 (du)*
Fentanyl . . . . .	9,940(g)
	77,648 (du)*
Marijuana . . . . .	465,686 (g)
Marijuana Plants . . . . .	24
MDMA/Ecstasy . . . . .	510 (g)
	653 (du)*
Pharmaceuticals . . . . .	34 (g)
	4016 (du)*
Firearms . . . . .	428
Investigations . . . . .	633
Search Warrants . . . . .	359
Drug Trafficking Organizations (dismantled/disrupted) . . . . .	93
Drug Endangered Children . . . . .	73
<b>Methamphetamine Labs</b>	
Labs Seized . . . . .	7

*\*dosage units*





## DIVISION OF INTELLIGENCE & FUSION

The Division of Intelligence and Fusion Center (DOI/FC) is designated as Iowa's Intelligence Fusion Center in accordance with the National Strategy for Information Sharing. The Iowa DCI/FC is unique compared to other Fusion Centers as it consists of Special Agents assigned to regions throughout Iowa, as well as Criminal Intelligence Analysts.

The DOI/FC serves as the central coordinating agency for the Law Enforcement Intelligence Network (LEIN). DOI/FC coordinates information sharing related to criminal activity, and provides support to all enforcement divisions of DPS, as well as local, state, and federal law enforcement and homeland security partners in Iowa.

### Intelligence Operations Bureau

The Iowa Law Enforcement Intelligence Network (LEIN) is an award-winning program established by the Department of Public Safety in 1984. State, county, and local law enforcement agencies from across the state provide support to LEIN operations. LEIN's membership consists of law enforcement officers who have successfully completed a two-week criminal intelligence course conducted by the DOI/FC. LEIN members work together to accomplish two related objectives:

1. Develop and disseminate knowledge about significant criminal conditions which affect the state of Iowa; and,
2. Use this knowledge to identify, investigate, and remove these criminal conditions.

One of the DOI/FC's core missions is to proactively identify individuals or groups who are committing crimes and to coordinate with our partners to bring these groups to justice. Another core mission is to provide useful information to law enforcement agencies as well as private sector contacts in an effort to make Iowa a safer place.

In order to fulfill the DOI/FC's core missions, Special Agents assigned to the DOI/FC engage in law enforcement planning, intelligence collection, and operational activities to prevent crime and terrorism. This is achieved through sharing information proactively, identifying existing or emerging threats, and developing intervention strategies. Special Agents also provide field support to all divisions of DPS and to police departments, sheriff's offices, and federal agencies in Iowa that need investigative and technical equipment services. Special Agents assigned to the DOI/FC also participate in the FBI Joint Terrorism Task Force (JTTF), the FBI's Field Intelligence Group, and the U.S. Marshal's Fugitive Task Force.

### FY2023 Intelligence Activity

Requests for Information . . . . .	17,709
Project Hours . . . . .	2,762
Shift Briefs Issued . . . . .	250
Shift Brief Items . . . . .	2,526

### Intelligence Operations Support

Investigative Case Support . . . . .	788
Technical Support . . . . .	319

### Securing the Homeland

Threat Assessment for Large Gatherings . . . . .	4
Emergency Ops Activations . . . . .	6
Exercise Planning . . . . .	3
Intel Meetings . . . . .	190

### Human Trafficking

Iowa OCHT Tips Received . . . . .	51
National Human Trafficking Hotline Tips Related to Iowa . . . . .	14
OCOT Trainings Provided . . . . .	45
OCOT Law Enforcement/Attorneys/Public Trained . . . . .	2,311
Lodging Industry Employees Trained . . . . .	3,858
Lodging Facilities Certified . . . . .	105
ISP Training Provided . . . . .	8

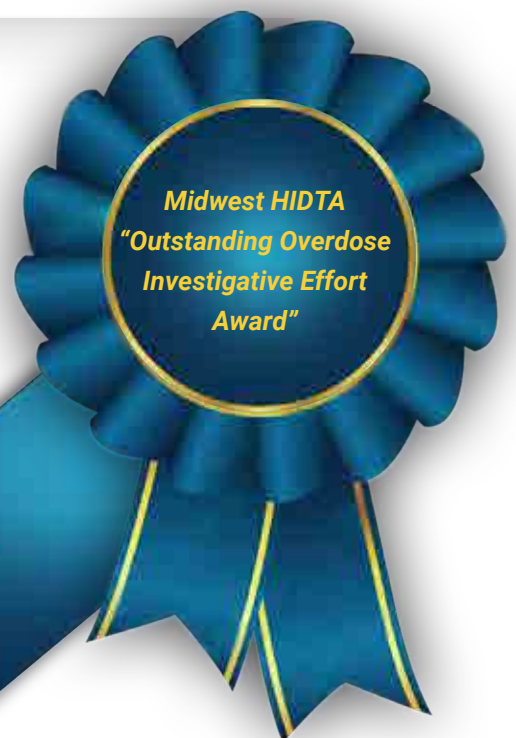


### Law Enforcement Intelligence Network

The IOWAINTEX website was designed to provide a user-friendly and secure method of sharing intelligence and investigative information, along with the ability to submit requests to the Iowa Division of Intelligence and Fusion Center. This one-of-a-kind platform allows law enforcement and public/private sector entities to share information in real time in a secure environment. Since IOWAINTEX's inception in January 2023, 1,628 law enforcement officers from federal, state, and local agencies have registered and are utilizing this crucial tool to combat crimes through sharing detailed intelligence information across the State of Iowa. Between January 1, 2023, and June 30, 2023, officers have submitted, on average, 131 requests and posted 171 posts per month. These requests and posts have led to the identification and arrests of suspects involved in such crimes as thefts, school threats, serial rapists, homicides, burglary rings, and criminal organizations.

### Accolades

The Division of Intelligence was awarded the 2022 Midwest HIDTA "Outstanding Overdose Investigative Effort Award" along with members of DNE, Iowa State Patrol, Atlantic Police Department, Cass County Sheriff's Office, Shelby County Sheriff's Office, Omaha DEA Diversion, and the U.S. Attorney's Office for their efforts in dismantling a multi-state fentanyl distribution organization, who was responsible for distributing approximately 10,000 fentanyl pills in southwest Iowa. Through this investigation, it was determined the organization distributed fentanyl which resulted in the overdose deaths of two people and three overdose recoveries in southwest Iowa.



## DIVISION OF INTELLIGENCE & FUSION



### Analysis and Homeland Security Bureau

The Division of Intelligence Analytical Team follows the five steps of the intelligence cycle: planning and direction, collection, processing, analysis and production, and dissemination to assist their law enforcement partners.

The intelligence cycle is the process of developing raw information into finished intelligence for law enforcement officers, investigators, and administrators. They can use this finished intelligence for decision making, furthering an ongoing investigation, or planning the allocation of resources.

One of the core functions of a Criminal Intelligence Analyst is fulfilling requests for information (RFIs). Local, state, and federal law enforcement partners frequently request information from the DOI/FC concerning crimes they are investigating. RFIs can range from a simple request such as for an individual's address or phone number, to a complex request, which requires finding as much information as possible on a subject. The latter could result in the querying of as many as 40 data sources and could take hours to complete. DOI/FC analysts provide case support and investigative assistance for all crimes including homicides, drug trafficking, robberies, child abductions, missing persons, human trafficking, threats against public officials, school safety threats, and multi-jurisdictional organized criminal activity. DOI/FC personnel also participate in regional and national associations that set standards for professionals working in this field. On a regular basis, the DOI/FC briefs the Governor as well as other key leadership members on issues of importance. The DOI/FC remains committed to helping our law enforcement partners in preventing, predicting, and solving crimes.

## DIVISION OF INTELLIGENCE & FUSION

### Office to Combat Human Trafficking

The DOI/FC also houses the Iowa Office to Combat Human Trafficking (OCHT). Recently, the OCHT created a website to provide a training platform, resource information, tip line, and approved lodging provider information.

To date, OCHT has certified more than 679 lodging providers and facilitated human trafficking prevention training to 21,889 employees in the lodging industry.

OCHT is currently producing a multimedia and outreach campaign to educate the public/private sectors and law enforcement partners on how to identify human trafficking victims. In FY2023, OCHT has provided in-person training to over 2,311 people from various law enforcement, public and private entities.

A hand holds a smartphone displaying the Iowa Office to Combat Human Trafficking website. The background features a collage of blue semi-trucks and a woman in a red vest. A circular logo with 'HT' and 'HUMAN TRAFFICKING' is overlaid on the left. The text 'HUMAN TRAFFICKING stophtiowa.org' is prominently displayed in the center. At the bottom, contact information and a slogan are provided.

**HUMAN TRAFFICKING**  
**SEE IT • REPORT IT**

**HUMAN TRAFFICKING**  
[stophtiowa.org](http://stophtiowa.org)

Together, using knowledge and tools  
**WE CAN PREVENT HUMAN TRAFFICKING**  
because even one victim is one too many.

call 888-373-7888  
text "HELP" to 233733  
EMERGENCY call 911  
Report a HT tip



## IOWA STATE PATROL DIVISION

The Iowa State Patrol's primary mission is saving lives through traffic enforcement. The State Patrol is uniquely positioned to respond and provide sustained assistance to local agencies during large-scale events or natural disasters occurring in our state. These events have included prison disturbances, civil unrest, the Iowa State Fair, high-risk warrant services, sporting events, VIP/dignitary visits, and specialty unit support.



The Iowa State Patrol is responsible for providing law enforcement services throughout Iowa. The Iowa State Patrol is divided into four field operations areas and 15 statewide districts. District 16 provides executive protection services and capitol complex and legislative security. Each district office houses not only the State Patrol but other DPS divisions as well. Each district has a Lieutenant who serves as the District Commander and Sergeants who serve as Assistant District Commanders. Captains are assigned to supervise each of the four areas and report to the Field Operations Major. Administrative Operations are also overseen by a Major. The chief of the Iowa State Patrol is Colonel Nathan Fulk. The Iowa State Patrol is authorized to employ 399 troopers. However, current staffing levels sit at 353 troopers due to retirements, interdepartmental transfers, and ongoing recruitment and retention challenges.

Troopers patrol and conduct traffic enforcement on Iowa's highways and interstate systems. Additionally, our personnel provide police services throughout the state for many special events, including the Iowa State Fair, county fairs, town festivals, and large sporting events. During the fall, Troopers assist the University of Iowa, Iowa State University, and University of Northern Iowa with security due to increased vehicle and pedestrian traffic associated with football game days. The Iowa State Patrol provides support services to other law enforcement agencies and government entities including state, federal, county, and municipal partners. Examples include Technical Collision and Reconstruction Investigations, Vehicle Theft, Crisis Negotiators, Critical Incident Debrief Teams, a Police Service Dog (K9) Unit, Tactical Response Teams, Honor Guard, Public Resource Officers, and Motor Carrier Safety Assistance Program Officers. The Iowa State Patrol also provides enforcement, search, and surveillance capabilities with the only law enforcement aircraft assets available in Iowa. Troopers receive extensive training in order to operate in these specialty areas.

Every calendar year, the Iowa State Patrol establishes traffic safety goals. In FY2023, our goals focused on Seatbelts, Impaired driving, Distracted driving, and Excessive speeding (S.I.D.E.). By getting the public to "S.I.D.E. With Us," we hope to reduce our traffic fatalities below 300 annually. The Iowa State Patrol works with the Iowa Governor's Traffic Safety Bureau and local agencies in addressing our goals. In CY2022, Iowa fatalities dropped to 338 from 356 in CY2021. Like other states, Iowa continues to experience many egregious (over 100 mph) and excessive (25 mph over limit) speed violations, pursuits, and fatal crashes. We continue to partner with our local and county agencies and our Midwest state police counterparts to drive crashes down.

## Road Troopers

Although the duties of a State Trooper have increased, the motto and mission of the Iowa State Patrol remain the same. Our motto of "Courtesy, Service, and Protection" provides the framework for how our personnel approach their duties. Ola Babcock Miller's mission statement of "save lives first" guides our enforcement efforts. In FY2023, the Iowa State Patrol developed initiatives based upon crash data. Unbelted drivers, impaired drivers, distracted driving, and excessive speed were identified as leading causes of crashes resulting in personal injury and death. With traffic volumes returning to pre-COVID-19 levels, recurring excessive and egregious speeding and other dangerous driving behaviors continue to be the primary causal factors of our traffic fatalities. The development of a Fatality Reduction Task Force and Traffic Enforcement Advisory Teams have assisted in developing strategies to mitigate the driving behaviors responsible for motor vehicle crashes and to focus our enforcement efforts.

## Iowa State Trooper enforcement during FY2023

Citations issued:

- 13,112 seatbelt
- 78,438 speeding
- 997 distracted driving

Arrested 1,607 impaired drivers

Investigated 4,578 crashes

Assisted 12,162 motorists in need

Patrolled 20,186,094 miles on Iowa roadways

Stopped 179,856 vehicles

425,860 hours of "Special Assignment" time, including disaster response, crowd management and demonstrations, sporting events, training, dignitary protection, and other special events throughout the state.



# IOWA STATE PATROL DIVISION

## Crisis Negotiators

During FY2023, the ISP Crisis Negotiation Teams (CNT) responded to approximately 69 calls for service. Of those, 24 were requests for negotiation assistance only and 45 were joint negotiation/tactical team callouts. These callouts resulted in 12 lives saved. The calls included armed and unarmed suicidal and barricaded subjects, armed subjects with hostages, high-risk warrants, and suicidal and mentally ill subjects. Notable callouts include assisting the Webster County Sheriff Office with a domestic disturbance call involving shots fired. ISP Negotiators were able to make contact with the suspect and gain compliance for a peaceful surrender. Most recently, ISP Negotiators collectively worked with Polk County Sheriff Office and the Des Moines Police Department to successfully apprehend an armed, barricaded suspect in a motel charged with attempted murder of a peace officer.

Law enforcement partners throughout the state, including the FBI and the Department of Corrections, rely on the expertise of the ISP CNT for assistance. During FY2023, the ISP CNT modernized its equipment through a Homeland Security grant. The state now has 10 new rescue phones strategically located throughout Iowa that can be immediately deployed when crisis situations arise. Today's Negotiators also serve as Critical Incident Stress Management Team members, Verbal Defense and Influence (de-escalation) Instructors, and Crisis/Hostage Negotiation Instructors, and teach others these skills throughout the nation.

---

## Disaster Response

When disaster strikes, the Iowa State Patrol can assist by providing Troopers, equipment, and aircraft. The State Patrol also rescues stranded motorists during heavy snow events and oversees the removal of stranded vehicles. When other weather-related disasters arise, such as floods or tornadoes, the Iowa State Patrol provides Troopers for traffic control, aircraft surveillance, and general law enforcement duties in coordination with the Iowa Department of Homeland Security. Troopers are also called upon to facilitate relays of medical supplies and specimens during emergency situations.

---

## Administrative Operations

The Iowa State Patrol Administrative Operations oversees all support functions for the division. This includes budgeting, procurement, vehicle upfitting, managing our Fleet & Supply building, meeting the Patrol's technology needs, and maintaining the Patrol's district offices. Administration Operations maintains the Patrol's vehicle fleet, conducts testing, and makes recommendations for new equipment purchases. All of this is done with a strong focus on fiscal responsibility, providing the best customer service to our Troopers, and being at the forefront of technology for Iowa law enforcement.







**Police Service Dogs**

The Iowa State Patrol continues to deploy Police Service Dogs (PSD) throughout the state. The PSDs and their handlers have undergone extensive training and are certified to conduct patrol and narcotics-related duties. The State Patrol has recently acquired additional PSDs assigned to this dual-purpose role and there are now seven stationed across Iowa. The PSD/handler teams train with the tactical units and with other law enforcement PSD teams to improve their skills and provide a valuable resource in bringing critical and complex incidents to a safe resolution.

During FY2023, the PSD unit deployed 229 times. The deployments included 149 narcotics missions and 80 patrol (tracking, apprehension and evidence recovery) missions. They also conducted presentations at the Iowa State Fair on the unit's capabilities.



### Technical Collision Investigation

The Technical Collision Investigation Unit and Reconstructionist Program within the Iowa State Patrol consists of Troopers who receive advanced training in collision investigation and reconstruction. These Troopers are called to investigate collisions involving serious injury or death. Troopers assigned to the unit also provide expert witness testimony concerning crash dynamics and provide assistance to other law enforcement agencies when requested. The unit coordinator provides basic, advanced, and technical collision investigation instruction at the Iowa Law Enforcement Academy. They also provide updated training for all Trooper and Technical Collision Investigators and Reconstructionists.

Technical Investigators and Reconstructionists are trained in crash scene evidence collection, algebraic speed calculations, crash data recording retrieval, and the use of Total Station mapping and drawing software. The Iowa State Patrol Technical Collision Investigators use a number of advanced tools and equipment to accurately map and measure collision scenes. The Technical Collision Investigation Unit also utilizes Bosch Crash Data Retrieval kits. This technology has the capability to assist Troopers in explaining how a crash occurred by indicating how fast the vehicle may have been traveling. Crash Reconstruction Troopers also utilize Unmanned Aerial Vehicles (UAVs) to complete photogrammetry, scene measurements, and vehicle exams and are all FAA-Certified Remote Pilots.

Iowa State Patrol Investigators also respond to requests from the Division of Criminal Investigation and the State Fire Marshal's Office for crime scene measurements and aerial photography. In FY2023, ISP Technical Collision Investigators conducted 138 technical crash investigations.



## Honor Guard

The Iowa State Patrol Honor Guard performs one of our most distinguished roles. They have the humble responsibility to represent the Iowa State Patrol at any function when appearance and professionalism are called upon. They represent the Department when a Trooper is killed in the line of duty. They also represent the State of Iowa, in and out of state, at services for officers killed in the line of duty. They provide flag folding and burial services for our retired members. Every May, the State Patrol Honor Guard plays a significant role at the State Peace Officers Memorial Ceremony located at the Oran Pape State Office Building. The Honor Guard trains annually. Currently, 26 Troopers and six Supervisors serve on the ISP Honor Guard.

The Honor Guard participated in more than 30 events this past calendar year. Members represented the Iowa State Patrol in Iowa as well as in two other states for law enforcement officers killed in the line of duty. Honor Guard members represented the Iowa State Patrol by providing services at six retiree funerals, one ISP line of duty death, and one deputy line of duty death. The Honor Guard members represented the Iowa State Patrol along with local and county law enforcement at the 2023 Peace Officer Memorial.



## Public Resource Officers

The Public Resource Officers (PRO) of the Iowa State Patrol were established to provide educational presentations for the public on motor vehicle safety. These topics have expanded over the years to include: internet, bicycle, pedestrian, and campus safety programs. The State Patrol PROs provided over 2,675 presentations in FY2023 to schools, places of worship, service clubs, and businesses throughout the state and conducted 526 school bus inspections. The Public Resource Officers continue to promote the message of the Iowa State Patrol and traffic safety through local media contacts and social media. In FY2023, they had the opportunity to participate in 1,006 public service announcements or interviews with the media. Social media continues to be a great tool to keep the Iowa State Patrol in contact with the public and get the message out regarding traffic safety. The PROs' roles are instrumental in providing education to the public on safety issues.

### Air Wing

The Iowa State Patrol Air Wing is available to assist city, county, state and federal agencies in a multitude of ways. Since the unit's inception, the primary mission has been to assist in enforcing Iowa's traffic laws from the air. In FY2023, Trooper Pilots generated 4,667 traffic enforcement contacts using the aircraft. This was an increase from FY2022's 2,735 contacts. As the only law enforcement air asset in the state, they are increasingly called upon to provide specialty flights for criminal investigations, relaying emergency medical supplies, providing traffic control during large public events, safely monitoring vehicle pursuits, assisting DNR with criminal investigations and providing government officials the opportunity to assess natural and man-made disasters from above.

The Air Wing currently consists of five fixed-wing aircraft, five full-time Trooper Pilots, and one part-time Trooper Pilot. The unit has dedicated much of its time in FY2023 implementing the new Cirrus SR 22 Perception aircraft and two MX-10 camera systems into operation. With these additions, the Air Wing has seen a significant increase in special mission calls and the ability to conduct traffic enforcement at night.





### Tactical Units

The mission of the Iowa State Patrol Tactical Teams is to “Save Lives.” This is accomplished by using teamwork and tactics to resolve situations that are beyond the normal scope of “routine” law enforcement. The Iowa State Patrol Tactical Teams, consisting of 48 Troopers from across the state, are available to assist federal, state, county and local agencies when requested, and when specially trained and equipped personnel are necessary for a successful resolution. In FY2023, the Iowa State Patrol Tactical Teams responded to 45 high-risk calls for service. The Tac Teams respond to high-risk search warrants, clandestine lab warrants, arrest warrants for high-risk suspects, civil and institutional disturbances, barricaded suspects and hostage situations, field searches for fugitives and missing persons, surveillance operations, natural disaster response, VIP security details, homeland security operations, and response to mass casualty incidents. In addition, Iowa Homeland Security and Emergency Management Division (HSEMD) has mandated response protocols to potential weapons of mass destruction (WMD) events involving chemical, biological, radiological, nuclear or explosive (CBRNE) threats that include a tactical response capability. Our Tac Teams meet this need by conducting high-risk tactical missions in a CBRNE environment. The Iowa State Patrol dedicates two of the four tactical teams (24 operators) to this response capability.

### Implicit Bias Training

DPS and the Iowa State Patrol are proactive in providing implicit bias training to our personnel. This is conducted through our own certified instructors. This training enabled the Iowa State Patrol to ensure fair and impartial policing as we serve the state of Iowa. All department personnel received this training in FY2023.



## STATE FIRE MARSHAL DIVISION

The State Fire Marshal Division, established in 1911, is the oldest of the seven divisions within the DPS.

### *Mission Statement*

*“Through promotion and enforcement of fire safety regulations, training, building code provisions, and arson investigations, this division helps reduce the loss of life and property by fire.”*

The State Fire Marshal (SFM) Division is comprised of the Fire Prevention Bureau, the Arson & Explosives Bureau, the Building Code Bureau, the Electrical Licensing & Inspection Bureau, and the Fire Service Training Bureau. The SFM Division employs 28 sworn officers and 38 civilian employees.

The duties of the State Fire Marshal’s Office play an integral part in economic development in the state of Iowa. Preliminary reviews performed by the office, with stakeholders, aid in making important decisions about construction projects, which can affect everything from the feasibility of the project to the end cost. Also, the timeliness of plan reviews and inspections ensure that projects meet deadlines, which usually translates into budgets being met and stakeholders being able to occupy on schedule, saving everyone time and money.

---

### Fire Prevention Bureau

The Fire Prevention Bureau consists of 12 field fire inspectors, two flammable liquid inspectors, and one secretary assigned to the Fire Prevention Program.

The 2015 International Fire Code has been adopted as the current State Fire Code. It applies to all buildings in the state of Iowa, except health care facilities that are enrolled in the Federal Centers for Medicare/Medicaid Program, which has adopted the 2012 Life Safety Code.

During FY2023, 2,685 Fire Code Inspections were conducted in a variety of facilities to ensure compliance with both federal and state laws and rules. Facilities inspected by our fire inspectors include: nursing homes, child care facilities, schools, colleges, hospitals, residential care facilities, state-owned buildings, and jails and penitentiaries.

---

### Building Code Bureau

The Building Code Bureau continued to rebuild staffing by welcoming a new Building Inspector and a new Project Coordinator. FY2023 continued to be a busy year with 713 projects completed at a total value of \$1.692 billion.

---

### Electrical Licensing & Inspection Bureau

The Electrical Licensing & Inspection Bureau provides public awareness on the importance of electrical safety by educating property owners, business owners, and electricians on how to properly install electrical wiring that meets the minimum safety standards set forth in the National Electrical Code. The Electrical Licensing and Inspection Bureau has 19 field inspectors, including two lead workers, one Chief Electrical Inspector/Executive Secretary, and three clerical support staff.

#### **In FY2023, the Electrical Bureau**

- Issued 16,848 electrical permits
- Completed 26,031 electrical inspections
- Renewed/issued 18,066 licenses

## STATE FIRE MARSHAL DIVISION

### Fire Service Training Bureau

The Fire Service Training Bureau (FSTB) is recognized as Iowa's designated state fire academy, providing quality education, training, national certification, and consultation to Iowa's fire and emergency services. The FSTB is located at the Camp Dodge Joint Maneuver Training Center in Johnston, Iowa. This facility, including the expansive training grounds, has allowed for additional growth in the delivery of educational and training programs. The strong partnership between the Iowa Department of Public Safety and the Iowa National Guard has been instrumental in advancing the mission of the FSTB and continues to be an asset in the next development phase of the FSTB.

In FY2023, the FSTB coordinated 825 training programs with a total enrollment of 13,256 students. This amounted to students receiving over 133,529 contact hours with FSTB programs. These courses consisted of a blend of both basic and advanced specialty training. The FSTB had 205 mobile training adjunct deployments to local fire departments across the state. Some of these training adjuncts included pump panel simulators, mobile breathing apparatus training trailer, mobile training tower, mobile interior fire attack simulator, vehicle fire prop, tanker rollover simulator, and our confined space rescue prop. The FSTB maintains this fleet of 12 mobile training props and is proud to continue to provide many educational and training opportunities to Iowa's fire service.

The FSTB is accredited by the International Fire Service Accreditation Congress (IFSAC) and National Board on Fire Service Professional Qualifications (ProBoard®). The FSTB is accredited to award 12 levels of national certification, which include Hazardous Materials-Awareness, Hazardous Materials-Operations, Firefighter I, Firefighter II, Fire Apparatus Driver/Operator-Pumper, Fire Apparatus Driver/Operator-Aerial, Fire and Emergency Services Instructor I, Fire and Emergency Services Instructor II, Fire Officer I, Fire Officer II, Fire Inspector I, and Fire Investigator. The FSTB coordinated 188 certification exam sites across the state in FY2023, administering a total of 2,771 written and 1,324 psychomotor skills certification examinations. A total of 1,142 national certifications were awarded from the various disciplines.

The Bureau has started the preliminary work on construction of a new fire training tower located at Camp Dodge. The facility will allow live fire training and training evolutions to be conducted in a safe and controlled environment under the supervision of instructors. The facility should be completed in the fall of 2024.

The FSTB continues to manage the Firefighting Equipment Revolving Loan Program. During FY 2023, the FSTB was managing fifteen loans to local municipalities and fire departments with funding totaling \$789,316. A majority of the loan requests have been for the replacement of old and National Fire Protection Association (NFPA) non-compliant fire apparatus.



# STATE FIRE MARSHAL DIVISION



## Arson and Explosive Bureau

The Arson and Explosives Bureau has one Special Agent in Charge and 10 Special Agents that investigate fire and explosion scenes to determine cause and whether that cause has any nexus to criminal activity. The Bureau also has state-wide responsibility for the investigation of bombings and other explosive devices and inspects and licenses explosive storage facilities throughout the state. Each Special Agent of the Arson and Explosives Bureau is required to complete six weeks of training and recertification every three years to be certified as a bomb technician through the FBI Hazardous Devices School in Huntsville, Alabama.

## Arson & Explosives Bureau

Accidental Fires . . . . .	41
Incendiary . . . . .	30
Undetermined . . . . .	79
Explosive Disposal . . . . .	68
Suspected Explosive Devices . . . . .	36
Under Investigation . . . . .	8





**DPSCAREERS.COM**

