

Wendi Hess
Communications Center

Vacant
Communications Center

Bridget Edson
EMS

Mindy Benson
Emergency Management

Michele Bischof
Fire Department

Curtis Woten
Fire Department (Volunteer)

David Ness
Municipal Police Department

Daniel Schaffer
Municipal Police Department

Dan Fank
Sheriff's Office

Vacant
Sheriff's Office

Rhonda Braudis
Member-At-Large

Haley Nichols
ILEA

Cindy Heick
Iowa DPH

Vacant
Iowa DOT

Michael Strauser
Iowa DNR

Heath Hove
Iowa DPS

Patrick Updike
Iowa DOC

Blake DeRouchey
HSEMD

Jessica Turba
Office of the CIO

Legislative Members
Senator Jesse Green
Senator Kevin Kinney
Representative Kristin Sunde
Representative Jarad Klein

Meeting Minutes
Iowa Statewide Interoperable Communications System Board
August 11, 2022 10:30 a.m. – 12:00 p.m.

IN-PERSON LOCATION:

Dallas County Human Services Campus
25747 N. Ave.
Adel, IA 50003

GOTO MEETING LINK:

<https://global.gotomeeting.com/join/231010213>

Conference Call to Listen [+1 \(312\) 757-3121](tel:+1(312)757-3121)

Access Code: [231-010-213](tel:+1(312)757-3121)

Agenda Item # 19 Public Comments

Meeting called to order by Chair Ness at 10:30 a.m.

The meeting was conducted in-person and via GoTo Meeting. The GoTo Meeting conference telephone line and the meeting room were opened for board members and public listening and comment.

Thirteen voting board members attended in-person and via GoTo Meeting, establishing a quorum.

Voting Members Present In-Person: Blake DeRouchey, Heath Hove

Voting Members in Attendance via GoTo Meeting and GoTo Meeting Conference Line: Mindy Benson, Michele Bischof, Rhonda Braudis, Bridget Edson, Dan Fank, Dave Ness, Haley Nichols, Michael Strauser, Jessica Turba, Patrick Updike, Curtis Woten

Non-Voting in Attendance via In-Person and GoTo Meeting link: Administrative Assistant Hollie Davidson

Absent: Cindy Heick, Wendi Hess, Dan Schaffer

Guests: Dan Case, Rob Dehnert, Lesia Dickson, Josh Duden, Luke Erpelding, Steve Gray, Jason Hoffman, Chris Jasper, Robby Johannesen, Brian Krumm, Chris Maiers, Terry McClannahan, Reylon Meeks, Richard Pierce, Don Pool, Tyler Richard, Scott Richardson

Welcoming Remarks: Chair Ness welcomed everyone and thanked them for attending.

Approval of Agenda: Michele Bischof made a motion to approve today's agenda. Dan Fank seconded the motion. All in favor. Motion passes.

Approval of Minutes: Haley Nichols made a motion to approve the July 2022 meeting minutes. Mindy Benson seconded the motion. All in favor. Motion passes.

SWIC Report: Heath Hove reports the following:

- There are still a few open seats for the September state-sponsored COML course.
- The ISICSB website migration is still in progress and should be complete in the next few weeks.
- DPS is working with the Governor's office to determine how to appoint new Board members and fill the vacant seats on the Board.

Chair Ness reports that a few Board members participated in the interview panel for the open SWIC position. The hiring process is moving along, and the hope is to have a new SWIC hired within the next couple of months.

911 Council Report & E911 Program Manager: 911 Program Manager Blake DeRouche reports the 911 Council met, and the video is posted to YouTube for interested persons to view. The 911 Council reviewed the end-of-year/end-of-quarter financials, which can be viewed on the YouTube meeting video.

Mr. DeRouche reports another PSAP Leadership Training is scheduled for 9/14/2022 at JFHQ. There are still 26 seats available for the training. More information and registration link can be found at <https://hsemtraining.iowa.gov/Event/Details/1388/911-psap-leadership-training>.

There are currently ongoing discussions within Congress for a nationwide next-generation 911 (NG911) grant. The House recently passed a bill that includes \$10 billion in NG911 funding, and the bill has been sent to the Senate for consideration.

Mr. DeRouche reports there are ongoing discussions with state senators, Iowa Health and Human Services, and Comtech regarding 988 and 911 training. Some PSAPs may be contacted to conduct testing and best practices.

Local Emergency Management Coordinators expressed the need for ongoing ISICS training. As a result, ISICS training will be offered on a quarterly basis.

User Group Committee (UGC): UGC Vice-Chair Rob Dehnert reports that one new user application is up for approval in New Business.

Finance Report: The monthly net expenditures for July 2022 for the Interoperable and Broadband Communications Fund were \$7,226.86. The remaining amount available is \$253,163.01.

Governance Committee: Heath Hove reports that with the departure of Peter Huffman, Reylon Meeks will be the interim leader of the Governance Committee until the Chair, Vice-Chair, and SWIC positions are filled.

Operations Committee: Operations Chair Bischof states the Operations Committee discussed documents received from the RPC 800 MHz group. The group requested that the Operations Committee review and provide feedback regarding the documents. The Committee reviewed the documents and sent them back to RPC 800 MHz group Chair Rob Dehnert.

Outreach Committee: Robby Johannesen reports the STR trailer performed well at RAGBRAI and the recent Hinterland concert.

Mr. Johannesen states if anyone needs changes made in StatusBoard, contact him or Chad Current at DPS.

Training/Exercise Committee: Training Committee Chair Nichols reports the Committee met and discussed the upcoming COML and COMMEX training offerings.

The Committee is working on finalizing the Pursuit Standard Module. Once this module is complete, the Committee will decide which standard to use for the next training module.

Technology Committee: Technology Chair Updike reports the Committee received a draft programming guide, and the group is currently reviewing this guide.

The Committee discussed an RPC 800 MHz document regarding 800 MHz interoperability channels. One concern is related to how these channels are used and in what environment.

Rob Dehnert presented the National Regional Planning Council document regarding the use of 800 MHz Interoperability Frequencies. The whitepaper was created to address questions related to the five 800 MHz nationwide interoperability frequencies, and it helps members comply with the rules of the Federal Communications Commission (FCC) rules.

The document can be found at https://dps.iowa.gov/sites/default/files/commissioners-office/interoperability-communications/isics-board/docs/NRPC_Use_of_800_MHz_Interoperability_Frequencies_2022_07_05.pdf.

FirstNet Broadband Subcommittee: FirstNet Subcommittee Chair Bischof reports the Subcommittee met and discussed topics to address at future FirstNet meetings.

Other Reports:

Information Sharing Board Members: None.

ISICS System Administrator Report: ISICS Assistant System Administrator Scott Richardson reports the Harrison site will be in test mode for the next couple of weeks. No loading issues are expected to occur.

HVAC and generator maintenance is ongoing and expected to be completed by August 26, 2022.

The Jones County site that was struck by lightning is now operational again.

Mr. Richardson reports several links are now working on the new ISICSB website.

Mr. Richardson reports the following numbers for July 2022:

- Radios = 29,693 (up 365 over June 2022)
- Talkgroups = 2,792 (up 44 over June 2022)
- Push-to-Talks = 2,505,875 (up 80,479 over June 2022)

Mr. Richardson reports that regional and sub-regional talkgroups will be used at the Iowa State Fair; however, the STR or Mobile Command Vehicle will not be used.

FirstNet Authority Update: FirstNet Authority Representative Lesia Dickson reports that FirstNet is working on the final contract completion of the initial 5-year buildout. The contract will end in March 2023. FirstNet is working with stakeholders to ensure they have fulfilled their commitment.

FirstNet AT&T Update: AT&T/FirstNet Representative Tyler Richard reports three new small cell nodes went live in downtown Des Moines – one near Crocker & 3rd Street, one near E Grand Avenue & 5th Street, and one near Market & 4th Street.

Mr. Richard reports the RAGBRAI response went well. Contact Tyler to share any feedback regarding FirstNet deployables or devices during RAGBRAI.

FirstNet will not be sending deployables to the Iowa State Fair because a high-capacity macro site is already installed in the water tower at the fairgrounds.

CISA Update: Representative Chris Maiers with the Cybersecurity and Infrastructure Security Agency (CISA) reports he has been granted permission to assist with onboarding the new DPS/ISICSB SWIC.

Mr. Maiers displayed a PowerPoint presentation for his August 2022 CISA report to the ISICSB. The slides included the following:

- 2021 Most Prominent Ransomware
- Grant Opportunity
- Priority Telecommunications Service (PTS)
- PTS Eligible Groups
- Transition of the Emergency Communication Coordinators (ECCs) to the Integrated Operations Division (IOD)

The PowerPoint can be viewed at https://dps.iowa.gov/sites/default/files/commissioners-office/interoperability-communications/isics-board/pdfs/isicsb%20meeting%20pdfs/2022_August_ECC_Report.pdf.

Contact Chris Maiers at Christopher.Maiers@cisa.dhs.gov if you would like to be added to his daily update email distribution list.

Standards Working Group (SWG): No report.

Information Sharing Framework Update: Blake DeRouche reports a recent phone call between himself, Rob Dew, Chris Maiers, and Captain Pierce. The project is ongoing, and Mr. DeRouche will update the Board on any new developments.

Old Business:

None.

New Business:

New ISICS User Approvals: UGC Vice-Chair Rob Dehnert gave an update on one new user application.

Dan Fank made a motion to approve the following user: Whiteside County, Illinois – Level 1. Michele Bischof seconded the motion. All in favor. Motion passes.

Public Comment: Jason Hoffman reports that the Carroll County Communications Center was receiving spam phone calls into the sheriff's office business line, which were coming into a line answered by the comms center. The calls were displaying Texas area code phone numbers. It started at the beginning of July with a few calls, then again at the beginning of August. In August, the calls became more frequent, with 30-40 calls per hour being received at one point. Some calls were a few clicks with a hand up. Some sounded like a busy call center, and at least a few had a recording of what sounded like a British news channel TV program where the host and guests were discussing COVID-19.

Once the comms center identified the situation as a possible Telephone Denial of Service (TDoS) attack, the IT department worked on blocking numbers identified as making the calls. This mitigated the effects on the comms center. The incident was also reported to Chris Maiers with CISA, who advised reporting the situation to the local FBI field office. A report was filed with the Internet Crime Complaint Center IC3 and the State 911 Program Manager was notified. The incident affected the comms center's ability to process other calls, including 911 calls, especially at times during the incident when there was only one dispatcher on duty.

Motion to Adjourn: Chair Ness adjourned the meeting at 11:22 a.m.