



**Iowa Statewide Interoperable Communications System (ISICS)  
Standards, Protocols, Procedures**

Standard Name:	<b>Standards Compliance Process</b>		Date Created:	<b>06-19-2018</b>	
Standard Policy #	<b>7.1.0</b>	Section Title:	<b>Compliance &amp; Conflict Resolution</b>	Status	<b>APPROVED</b>
Approval Authority:	<b>ISICSB</b>		Adopted:	<b>8/9/18</b>	Reviewed: 8/9/18

**1. Purpose or Objective**

The purpose of this standard is to describe the process by which users of ISICS will be evaluated to ensure compliance with the standards, policies, and procedures set forth by the Iowa Statewide Interoperable Communications System Board (ISICSB). Evaluations may be scheduled and/or non-scheduled.

**2. Technical Background**

**Capabilities**

**Constraints**

**3. Operational Context**

The ISICSB is charged with setting standards and determining protocols and procedures for the most efficient and effective operations between and among users of the ISICS platform.

The improper use of ISICS Platform resources can have minor to grave consequences. These standards, policies, and procedures have been set forth by teams consisting of radio users and managers to maximize service and to minimize potential negative consequences. Responsible management of this resource requires that compliance be evaluated.

**4. Recommended Protocol/ Standard**

The ISICSB Chair, System Administrator, the Operations Committee and the Technical Committee chairs, or Sub-System Administrators, may call for an evaluation in response to an event or incident that caused an outage or damage to or had the potential to cause an outage or

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damage to users or resources of the ISICS Platform. Events and incidents may include evaluating outcomes that consistently show non-compliance.

### **5. Recommended Procedure**

The results of the evaluation will be forwarded to the Standards Committee for review and possible counsel with the Governance Committee to determine which ISICS standard(s) the agency was in non-compliance.

The findings of this review will be forwarded to the ISICSB. With the available findings and evidence, the ISICSB shall review the case with appropriate entities and decide on an appropriate course of action for non-compliance.

### **6. Management**

The ISICSB Chair, acting on behalf of the Iowa Statewide Interoperable Communications System Board, will manage this process.